




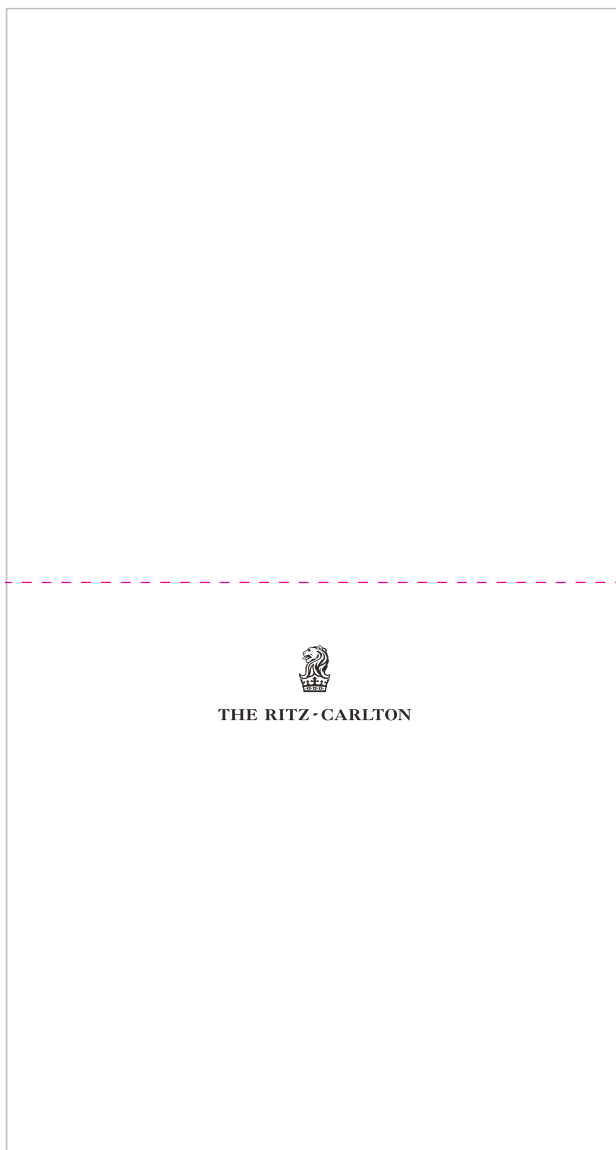
THE RITZ-CARLTON

Manual Oficial de
Colateral Impreso
2023

HOTELES
THE RITZ-CARLTON



Proveedor certificado por:
CALA 



THE RITZ-CARLTON

Ítem: Banquet Placecard

Código: TRC-FB-BPC

Clasificación: Genérico

División: F&B



Referencia de armado



Proveedor certificado por:





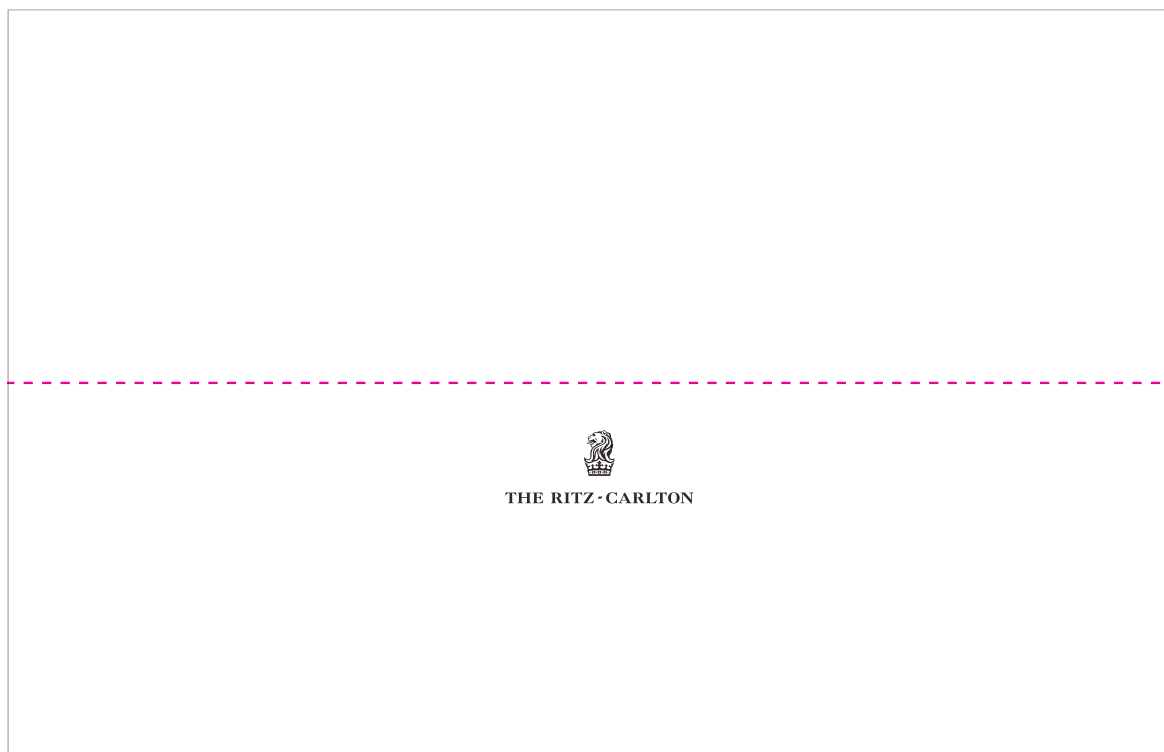
THE RITZ - CARLTON

Ítem: Banquet Tentcard

Código: TRC-FB-BTC

Clasificación: Genérico

División: F&B

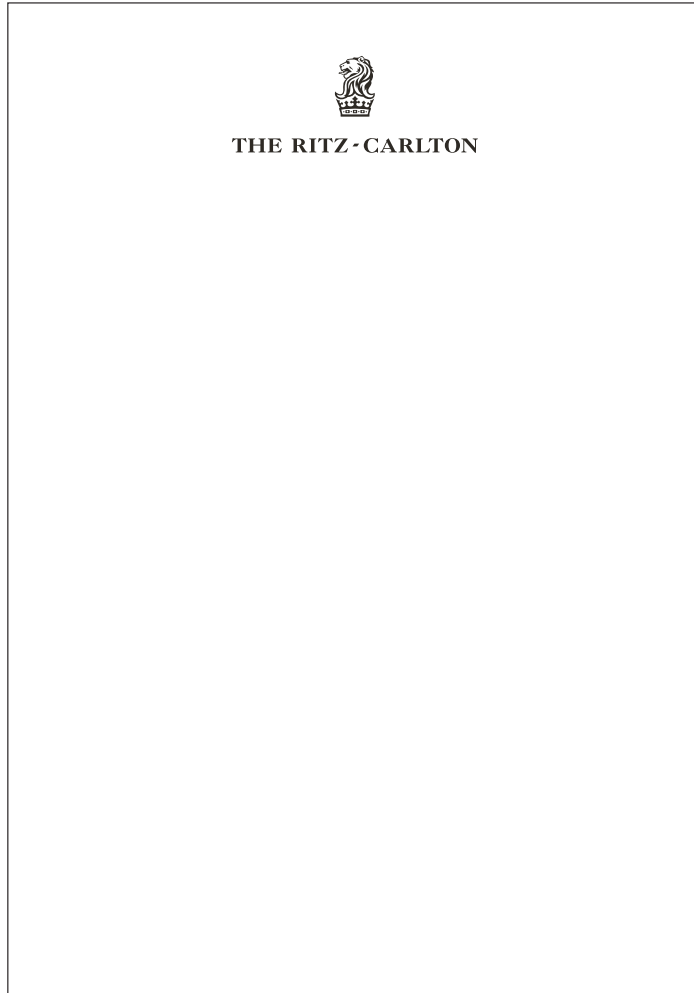


Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Banquet Room Note Pad

Código: TRC-FB-BRN

Clasificación: Genérico

División: F&B



Proveedor certificado por:



THE RITZ-CARLTON



The Ritz-Carlton is pleased to offer a selection of amenities by Diptyque. Diptyque believes in the art of living through the senses, where fragrance and art are integral to the experience.

Please enjoy these products during your stay. They are also available for purchase at ritzcarltonshops.com.

Should you choose to take one of the in-room amenities to enjoy at home, please note that a charge of \$XX per bottle will be applied to your guest folio.

Thank you.



THE RITZ-CARLTON

Ítem: Bath Amenity Card

Código: TRC-GR-BAC

Clasificación: Propiedad

División: Guest Room

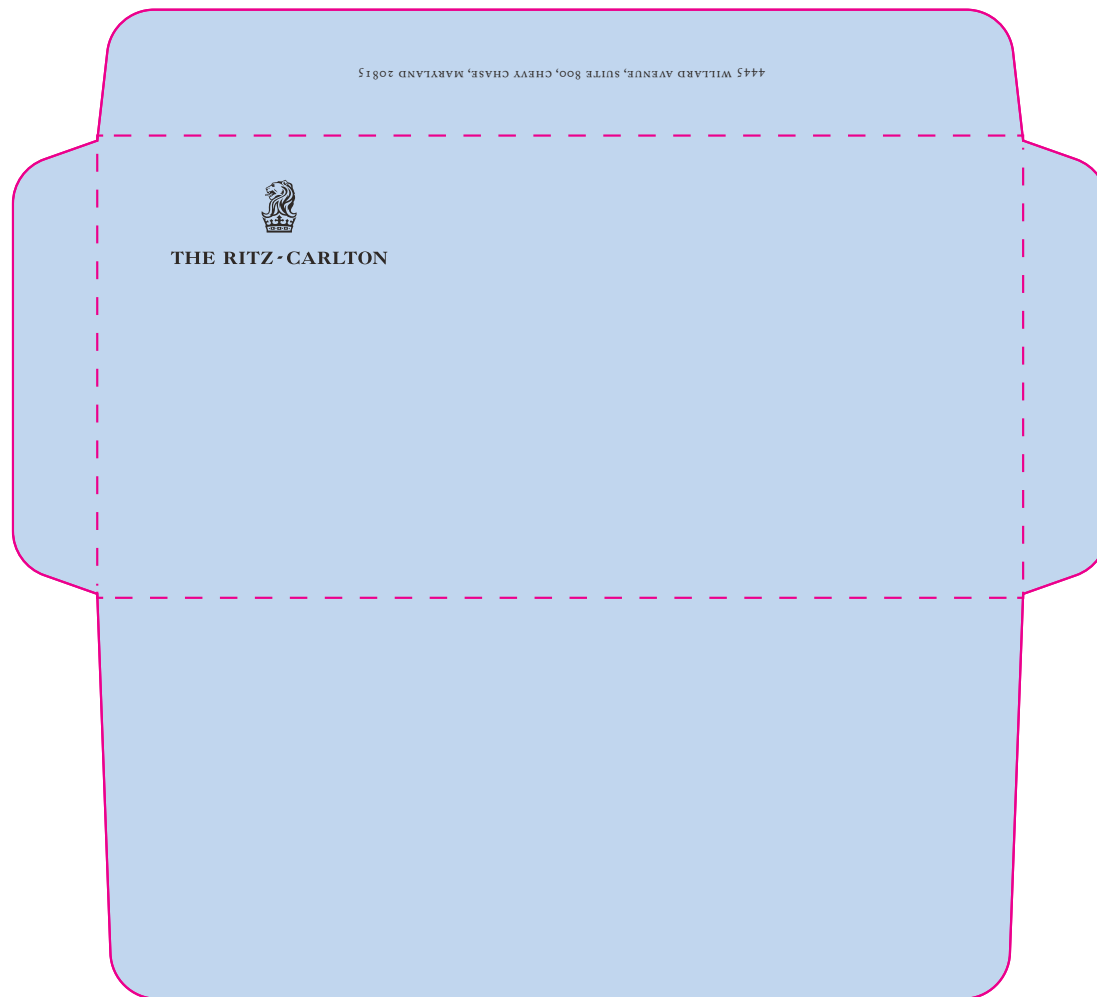


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Envelope

Código: TRC-STA-BE

Clasificación: Propiedad

División: Stationery

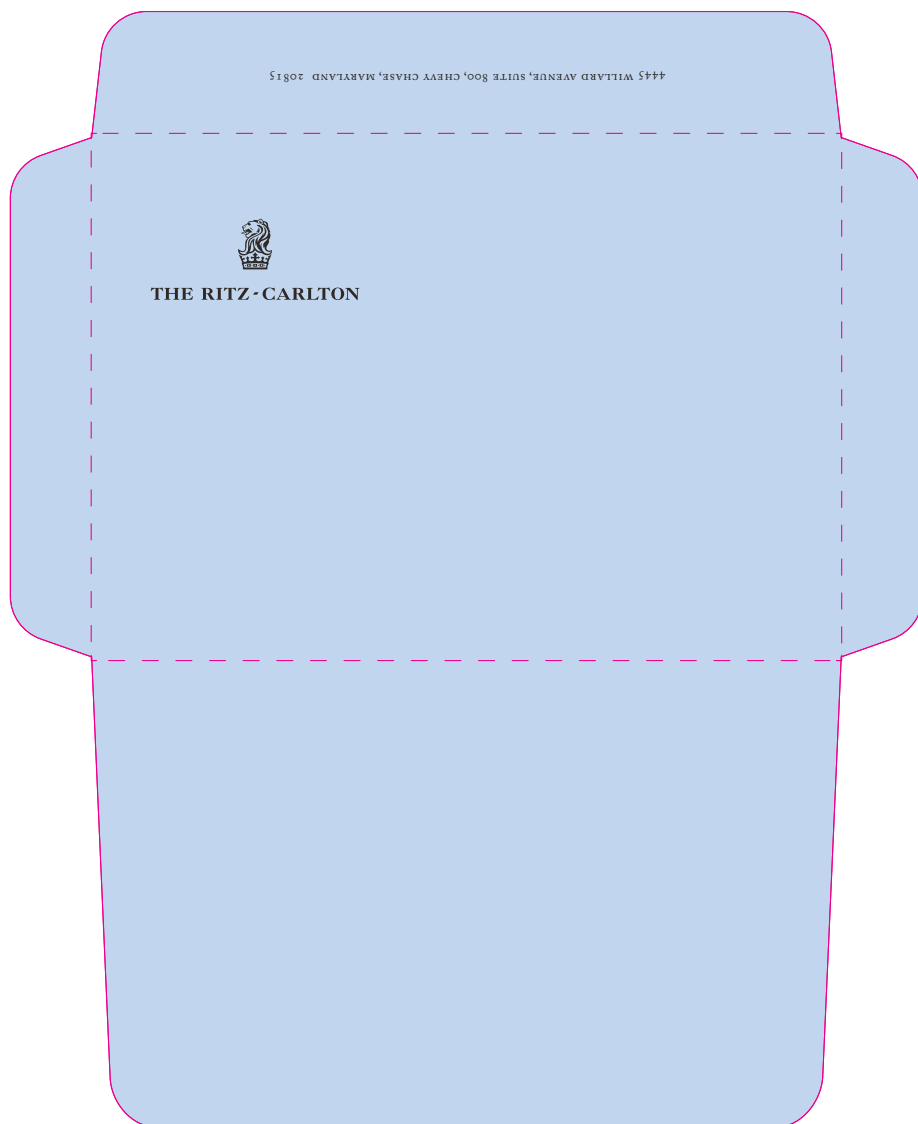


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Envelope Notecard

Código: TRC-STA-BEN

Clasificación: Propiedad

División: Stationery

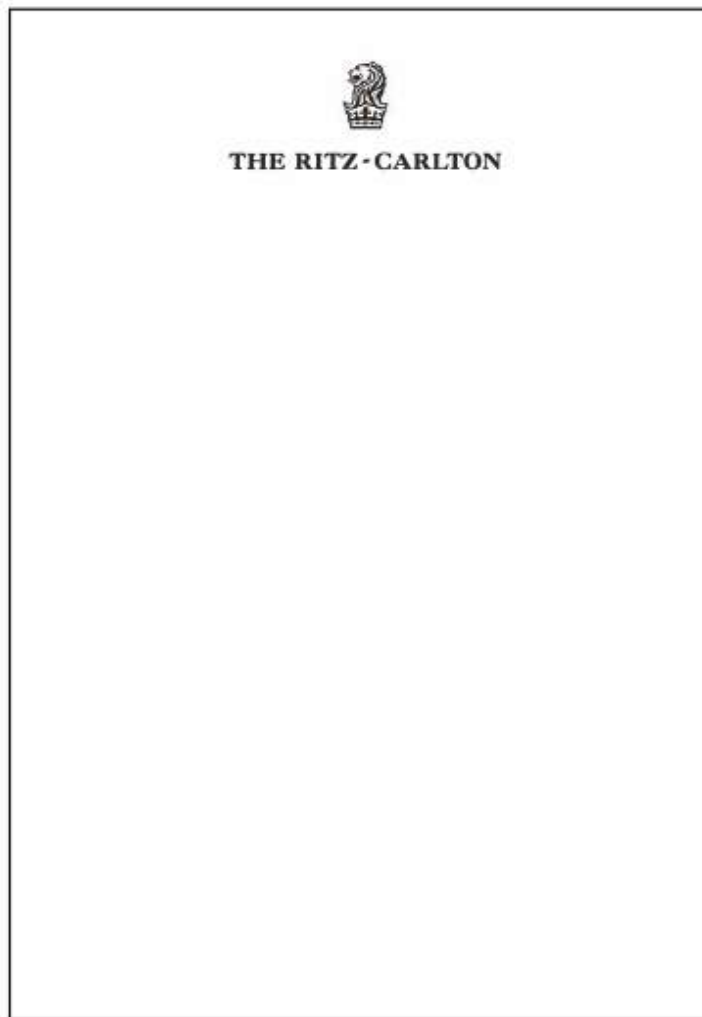


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Lobby Notes

Código: TRC-FD-BLN

Clasificación: Genérico

División: Front Desk



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Notecard Flat

Código: TRC-STA-BNC

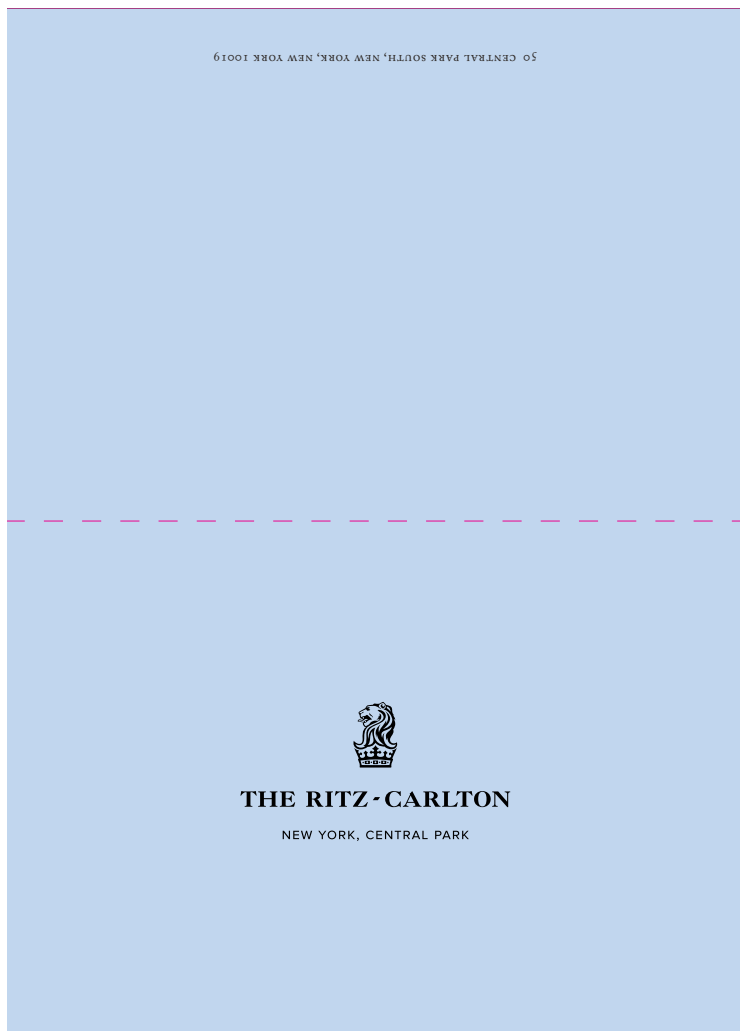
Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Brand Notecard Folded Property

Código: TRC-STA-BNFP

Clasificación: Propiedad

División: Stationery

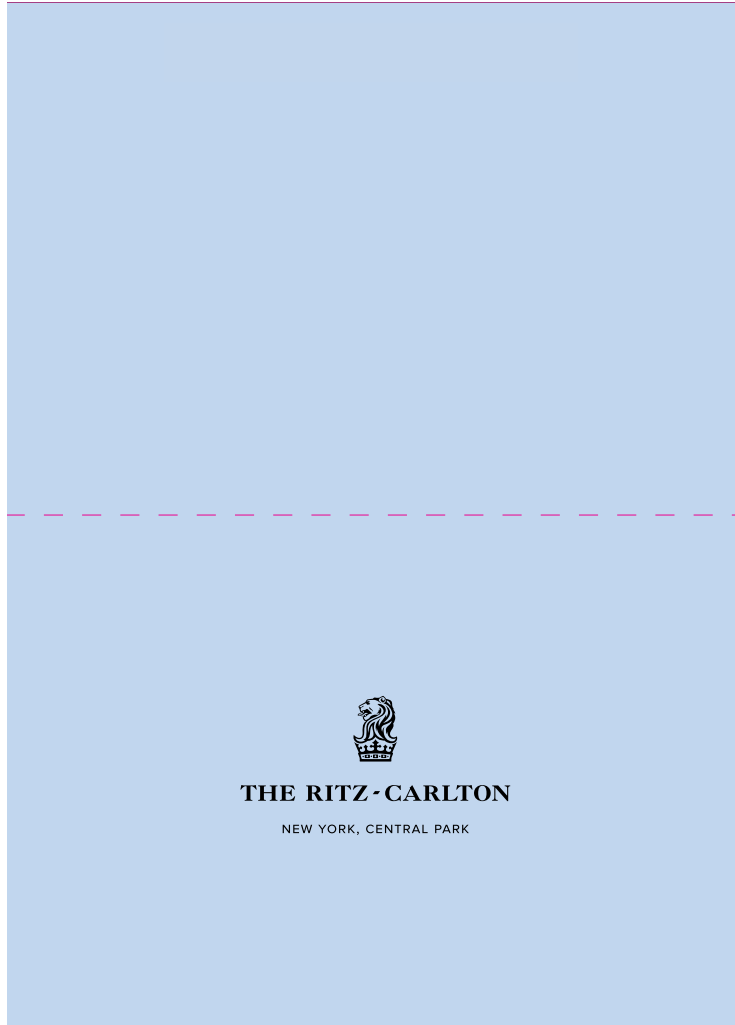


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Notecard Folded

Código: TRC-STA-BNF

Clasificación: Propiedad

División: Stationery



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON



THE RITZ - CARLTON

Ítem: Brand Notepad In Room

Código: TRC-STA-BNIR

Clasificación: Genérico

División: Stationery



Proveedor certificado por:





THE RITZ - CARLTON

NEW YORK, CENTRAL PARK

50 CENTRAL PARK SOUTH, NEW YORK, NEW YORK 10019
212.308.9100



THE RITZ - CARLTON

Ítem: Brand Notepad In Room

Código: TRC-STA-BNIP

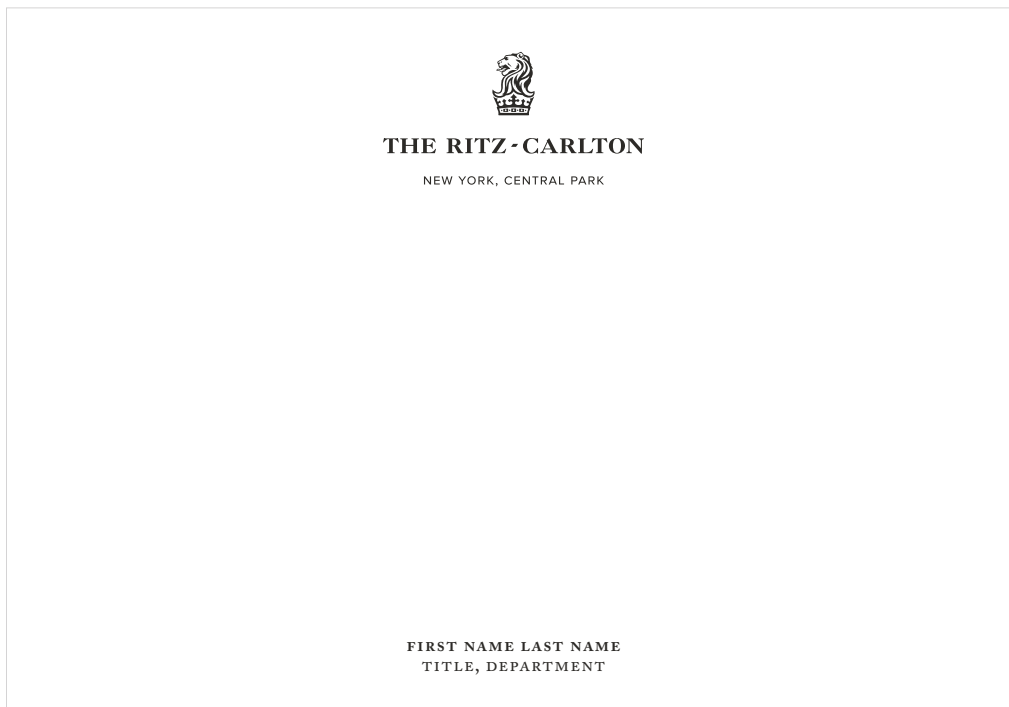
Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Brand Property Notecard Flat

Código: TRC-STA-BNPF

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

Item: Breakfast Hanger

Código: TRC-FB-BH

Clasificación: Propiedad

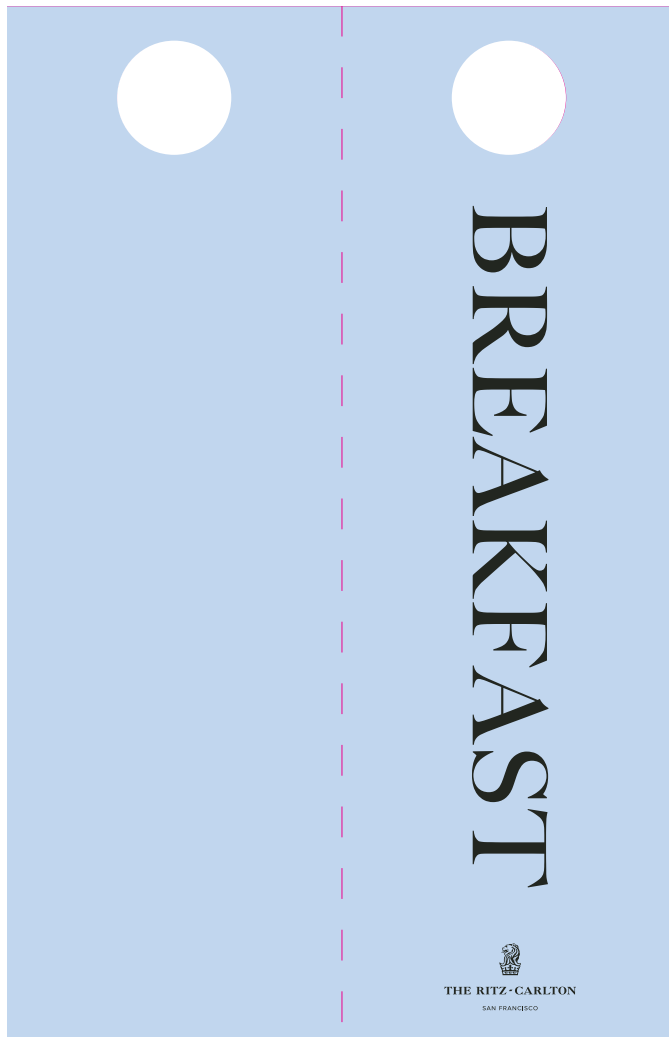
División: F&B



Referencia de armado



Proveedor certificado por:



To pre-order breakfast through In-Room Dining, please hang this menu on outside doorbush prior to 2 am. Thank you.

SIGNATURE BREAKFASTS
Signature Breakfasts include hot beverage and juice of your choice.

THE GOLDEN GATE _____ PERSON(S) AT \$18.00 PER PERSON

Two Eggs Any Style, Breakfast Potatoes:
 Over Easy Sunny Side Up Scrambled Poached
 With choice of: Seasonal Fruit Aisle's Chicken Apple Sausage Applewood Smoked Bacon
 And choice of: English Muffin San Francisco Sourdough Seven Grain Rye

THE CONTINENTAL _____ PERSON(S) AT \$18.00 PER PERSON

Small Fruit Bowl
Basket of Freshly Baked Pastries
 With choice of: Small Cut Cinnamon, Raw Sugar, Cinnamon, Raisins House Made Granola
 With choice of: Flavored Yogurt Plain Yogurt Kashi Heart to Heart Cereal

THE CABLE CAR _____ PERSON(S) AT \$15.00 PER PERSON

Choice of: Brioche French Toast Buttermilk Pancakes
 With choice of: Seasonal Fruit Aisle's Chicken Apple Sausage Maple Pork Sausage Applewood Smoked Bacon

BREAKFAST BEGINNINGS

ASSORTED TOAST & BAKERIES

Toast (\$5) English Muffin San Francisco Sourdough Seven Grain Rye

Bagels with Cream Cheese (\$6) Plain Onion Sesame Raisin

Pastries (\$7) Croissant Chocolate Croissant Blueberry Muffin Bran Muffin

BREAKFAST MEATS

Applewood Smoked Bacon (\$7) Aisle's Chicken Apple Sausage (\$9)
 Willie Bird Turkey Bacon (\$8) Maple Pork Sausage (\$9)

ASSORTED CEREAL (\$10)

Rice Krispies Corn Flakes Special K Cheerios
 Raisin Bran Flavored Flakes Shredded Wheat Granola
 With choice of milk: Blue Light Whole Soy Flavored

Steel Cut Irish Oatmeal (\$12) *add fresh fruit or berries (\$5)*
 18 Rabbits Granola (\$14)
 With choice of: Flavored Yogurt Plain Yogurt Milk

YOGURT

Berkeley Farms Plain Yogurt (\$3)
 Berkeley Farms Flavored Yogurt (\$6)
 Strauss Family Creamery Greek Yogurt (\$7)

IN-ROOM ORDER
Please include your Room Number, Number of Guests, and Delivery Time or your order may not be delivered properly and on time.
 _____ Number of Guests _____ Room Number _____ Date
 To-Go Cup (take your coffee with you)
A delivery charge of \$5.00 is applied to every order. Appropriate state tax and 12% service charge will be added.

À LA CARTE

Classic Eggs Benedict (\$13)
 With choice of: Breakfast Potatoes Small Fruit Plate

Two Organic Eggs Any Style (\$20)
 Over Easy Sunny Side Up Scrambled Poached
 Toast: English Muffin San Francisco Sourdough Seven Grain Rye

Three Egg Omelet (\$25)
 With choice of: Obitulons Spinach Chives
 Tomatoes Peppers Ham
 Applewood Smoked Bacon
 Cheese: American Cheddar Goat
 Toast: English Muffin San Francisco Sourdough Seven Grain Rye

Egg Frittata (\$23)
 Seasonal Vegetables, Laura Chenel Goat Cheese
 With choice of: Egg Egg White
 Toast: English Muffin San Francisco Sourdough Seven Grain Rye

Brioche French Toast (\$18)
 Seasonal Preserve, Vanilla Anglaise and CocoNib Crumble

Buttermilk Pancakes (\$18)
 Blueberry Compote, Toasted Pine Nuts, Lemon Curd

Scotch Barrel Smoked Salmon (\$22)
 Toasted Bagel, Whipped Cream Cheese, Capers, Real Onion, Cornichon
 Bagel: Plain Onion Sesame Raisin

Seasonal Fruit Plate (\$15)

BEVERAGES
Signature Breakfasts include hot beverage and juice of your choice. Otherwise, à la carte prices apply.

Milk Oat (\$4) Lactaid (\$4) Whole (\$4)
 Soy (\$4) Almond (\$4)

Juice Orange (\$7) Grapefruit (\$7) Apple (\$6)
 Cranberry (\$6) V8 (\$6)

Small Pot of Freshly Brewed Coffee (\$8) Regular Decaf

Large Pot of Freshly Brewed Coffee (\$12) Regular Decaf

Espresso (\$6) Espresso Cappuccino Latte

Hot Tea Small Pot (\$7) Large Pot (\$11)
 Earl Grey Chamomile Jaspated Green
 English Breakfast Tea English Breakfast Decaf Tea

Pot of San Francisco's Own Ghirardelli Hot Chocolate (\$10)

Pressed Juices (\$12)
 Citrus 1: Cucumber, Pineapple, Lemon, Coconut Water, Aloe Vera
 Citrus 2: Kale, Spinach, Raisins, Parsley, Cucumber, Celery, Apple, Lemon
 Root: 3: Beet, Apple, Lemon, Ginger

TO BE SERVED BETWEEN: *IF OTHER, PLEASE SPECIFY TIME*
 6:00-6:15 6:15-6:30 6:30-6:45 6:45-7:00
 7:00-7:15 7:15-7:30 7:30-7:45 7:45-8:00
 8:00-8:15 8:15-8:30 8:30-8:45 8:45-9:00

Special Instructions: _____



FRENTE



VUELTA



THE RITZ - CARLTON

Ítem: Business Card

Código: TRC-STA-BC

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





FRENTE



VUELTA



THE RITZ - CARLTON

Ítem: Business Card Multiproperty

Código: TRC-STA-BCM

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:



MEETING AMENITIES 会议礼宾

OVERVIEW 概览

Sample text describing meeting amenities available at the hotel. Every event—from the most intimate of private gatherings to the grandest of corporate celebrations—leaves a lasting impression on every guest. With more than 173,000 square feet of outdoor meeting and event space on the beach along with multiple indoor ballrooms, the natural beauty of the island along with expert attention to every detail creates an engaging setting for life's most important moments.

- 1,100 square meters/11,436 square feet of meeting and function space
- 650-square-meter/7,000-square-foot ballroom
- 615 square meters/6,600 square feet of pre-function space
- 11 meeting rooms and private dining rooms, equipped with built-in LCD projectors, screens and flat screen televisions
- Business Center
- Technology Butler services
- High-speed Internet access
- Wireless LAN in all public areas and meeting rooms
- Conference concierge

抽样描述会议 amenities 的文本可在酒店。每活动从最亲密专用收集对最全部公司在每个客户庆祝离开一个持久的印象。超过173,000平方英尺在海滩的室外会议和事件空间与多个室内舞厅一起，海岛的自然秀丽与专家级的关注一起的对每详细资料创建一个从事的设置生活的最重要的时候。生活的最重要的时候。

- 1,100平方米/11,436平方英尺会议和函数空间
- 650平方米/7,000平方英尺舞厅
- 615平方米/6,600平方英尺前功能空间
- 11间会议室和专用餐厅，装备固定LCD放映机、屏幕和平面屏幕电视
- 商业中心
- 技术男管家服务
- 高速因特网访问
- 无线LAN在所有公共区和会议室
- 会议看门人



THE RITZ-CARLTON
TIANJIN

NUMBER 167 DAGUBEI ROAD, HEPING DISTRICT, TIANJIN 300040, CHINA
PH +86.22.5857-8888 FAX +86.22.5857-8899 RITZCARLTON.COM/TIANJIN

FRENTE

ROOM SIZES AND CAPACITY 空间范围和能方

	Square meters	Square feet	Dimensions in meters	Dimensions in feet	Ceiling Height (m)	Ceiling Height (ft)	Rounds of 10	Theater	Reception	Conference	Classroom	Ushaped	Hollow Square
The Ritz-Carlton Ballroom	5428	504	92' x 59'	28 x 18	26	8	320	450	700	280	120	400	160
Ballroom 1	1550	144	26'2" x 59'	8 x 18	24.28	7.4	80	130	390	70	50	110	48
Ballroom 2	2325	216	39'4" x 59'	12 x 18	26.25	8	140	180	320	120	60	180	48
Ballroom 3	1550	144	26'2" x 59'	8 x 18	24.28	7.4	80	130	600	70	50	110	48
Ballroom Foyer	2152	200	82'2" x 26'2"	25 x 8	11.48	3.5	50	200	200	N/A	N/A	N/A	20
Temple of Earth	398	37	N/A	N/A	10.83	3.3	16	30	60	18	15	24	14
Temple of Heaven 1	1291	120	39'4" x 33'	12 x 10	11.48	3.5	60	90	50	60	40	90	12
Temple of Heaven	2690	250	82'2" x 33'	25 x 10	11.48	3.5	150	200	60	120	60	200	120
Temple of Heaven 2	1400	130	42'8" x 33'	13 x 10	11.48	3.5	70	100	70	70	40	100	80
Chang Lang 1	1647	153	105 x 16	32 x 4.8	26	8	100	150	25	N/A	N/A	N/A	N/A
Chang Lang 2	1033	96	99 x 11	30 x 3.2	26	8	100	150	45	N/A	N/A	N/A	N/A
Boardroom	430	40	16 x 26	5 x 8	10	31	12	30	N/A	N/A	N/A	N/A	N/A
Temple of Earth	398	37	N/A	N/A	10.83	3.3	16	30	60	18	15	24	12
Temple of Heaven 1	1291	120	39'4" x 33'	12 x 10	11.48	3.5	60	90	100	60	40	90	70
Temple of Heaven	2690	250	82'2" x 33'	25 x 10	11.48	3.5	150	200	230	120	60	200	145
Temple of Heaven 2	1400	130	42'8" x 33'	13 x 10	11.48	3.5	70	100	115	70	40	100	80
Chang Lang 1	1647	153	105 x 16	32 x 4.8	26	8	100	150	180	N/A	N/A	N/A	N/A
Chang Lang 2	1033	96	99 x 11	30 x 3.2	26	8	100	150	190	N/A	N/A	N/A	N/A
Boardroom	430	40	16 x 26	5 x 8	10	31	12	20	N/A	N/A	N/A	N/A	N/A

VUELTA



THE RITZ-CARLTON

Item: Capacity Double Sided Insert

Código: TRC-ME-CDS

Clasificación: Propiedad

División: Marketing Materials
Meetings & Events



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Catering Events Brochure
Forros

Código: TRC-ME-CEB

Clasificación: Propiedad

División: Marketing Materials
Meetings & Events



Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Catering Events Brochure
Interiores 24 páginas

Código: TRC-ME-CEBI

Clasificación: Propiedad

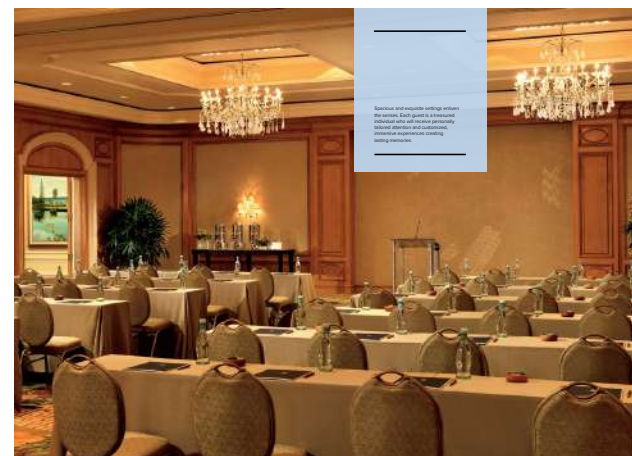
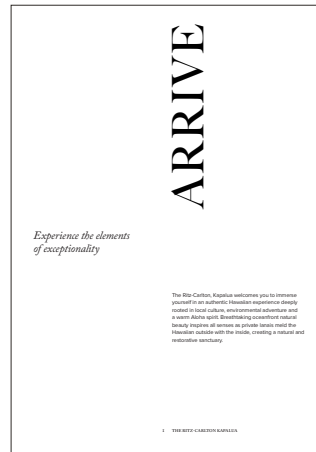
División: Marketing Materials
Meetings & Events




Referencia de armado





Proveedor certificado por:



<p>THREE STEPS OF SERVICE</p> <p>1 A warm and sincere greeting. Use the guest's name.</p> <p>2 Anticipation and fulfillment of each guest's needs.</p> <p>3 Fond farewell. Give a warm good-bye and use the guest's name.</p>	<p>MOTTO</p> <p>WE ARE LADIES AND GENTLEMEN SERVING LADIES AND GENTLEMEN.</p>	<p>EMPLOYEE PROMISE</p> <p>At The Ritz-Carlton, our Ladies and Gentlemen are the most important resource in our service commitment to our guests.</p> <p>By applying the principles of trust, honesty, respect, integrity and commitment, we nurture and maximize talent to the benefit of each individual and the company.</p> <p>The Ritz-Carlton fosters a work environment where diversity is valued, quality of life is enhanced, individual aspirations are fulfilled, and The Ritz-Carlton Mystique is strengthened.</p>	<p> THE RITZ-CARLTON</p> <p>CREDO</p> <p>The Ritz-Carlton is a place where the genuine care and comfort of our guests is our highest mission.</p> <p>We pledge to provide the finest personal service and facilities for our guests who will always enjoy a warm, relaxed, yet refined ambience.</p> <p>The Ritz-Carlton experience enlivens the senses, instills well-being, and fulfills even the unexpressed wishes and needs of our guests.</p>
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FRENTE

<p> THE RITZ-CARLTON</p> <p>SERVICE VALUES I AM PROUD TO BE RITZ-CARLTON</p> <p>1 I build strong relationships and create Ritz-Carlton guests for life.</p> <p>2 I am always responsive to the expressed and unexpressed wishes and needs of our guests.</p> <p>3 I am empowered to create unique, memorable and personal experiences for our guests.</p>	<p>4 I understand my role in achieving the Key Success Factors, embracing Community Footprints and creating The Ritz-Carlton Mystique.</p> <p>5 I continuously seek opportunities to innovate and improve The Ritz-Carlton experience.</p> <p>6 I own and immediately resolve guest problems.</p> <p>7 I create a work environment of teamwork and lateral service so that the needs of our guests and each other are met.</p>	<p>8 I have the opportunity to continuously learn and grow.</p> <p>9 I am involved in the planning of the work that affects me.</p> <p>10 I am proud of my professional appearance, language, and behavior.</p> <p>11 I protect the privacy and security of our guests, my fellow employees and the company's confidential information and assets.</p> <p>12 I am responsible for uncompromising levels of cleanliness and creating a safe and accident-free environment.</p>	<p>MYSTIQUE</p> <p></p> <p>FUNCTIONAL</p>
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VUELTA



THE RITZ-CARLTON

Ítem: Credo Card

Código: TRC-AM-CC

Clasificación: Genérico

División: Associate Materials

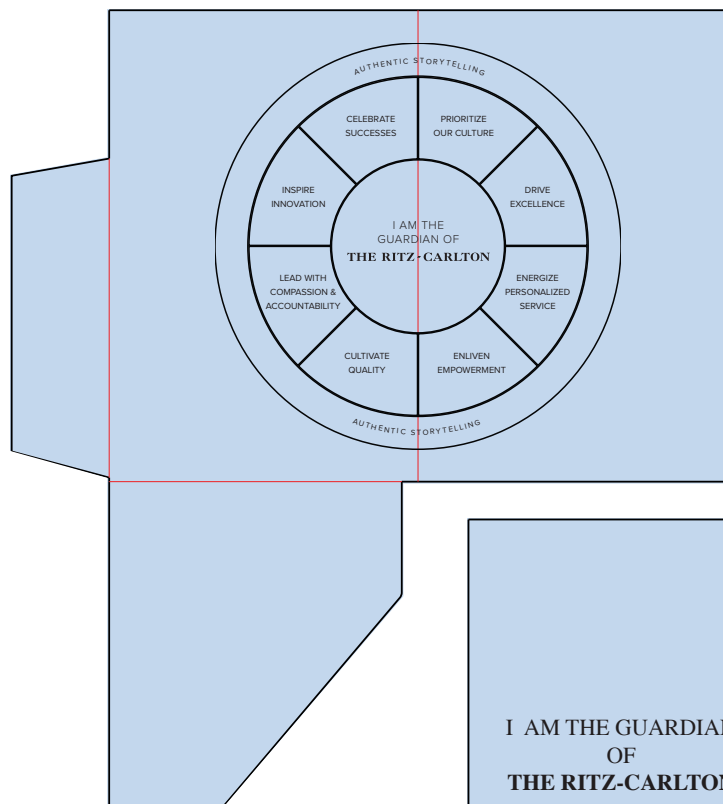


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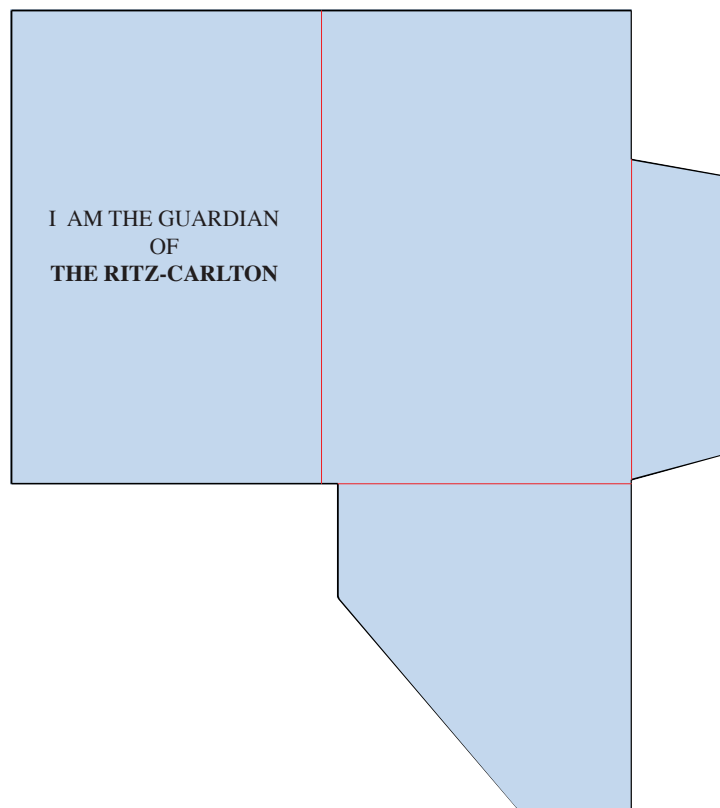


Proveedor certificado por:





FRENTE



VUELTA



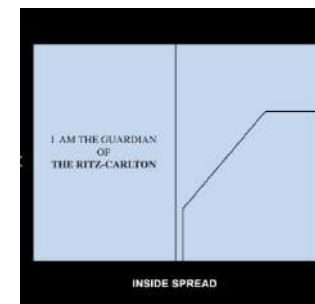
THE RITZ-CARLTON

Ítem: Credo Card Folder

Código: TRC-AM-CCF

Clasificación: Genérico

División: Associate Materials

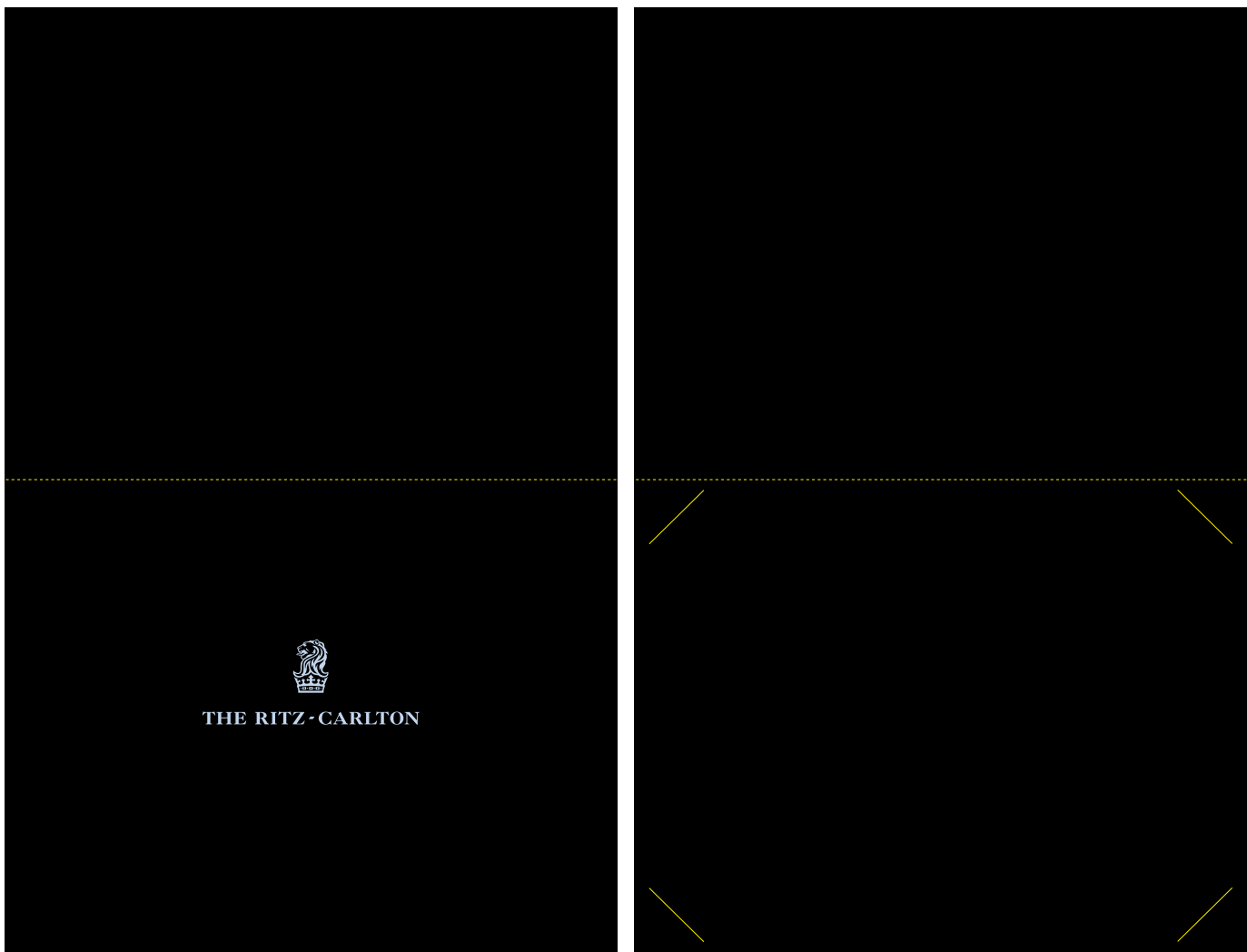


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Certificate Holder

Código: TRC-FD-CH

Clasificación: Genérico

División: Front Desk



Referencia de armado




Proveedor certificado por:



Your Sanctuary

Your guest room is your sanctuary for the duration of your stay with us. In keeping with our high standards of cleanliness, we have taken great care in preparing this space for you, including:


THE RITZ-CARLTON

BATHROOM SURFACES
BUTTONS, KNOBS + SWITCHES
DOORS + HANDLES
ELECTRONICS + TELEPHONES
LUGGAGE RACKS
TELEVISION REMOTE CONTROL

In addition to your guest room, we have implemented elevated cleaning protocols and advanced cleaning technology throughout our public spaces. If you have any questions about our cleaning practices, please speak to our hotel's Cleanliness Champion.

Stay Well.

If you prefer not to receive housekeeping services during your stay, kindly inform our guest services team of your daily room cleaning preferences.

FRENTE

Su santuario

Su habitación será su santuario mientras se aloje en nuestro hotel. Hemos dedicado especial atención al preparar este espacio para usted de acuerdo con nuestras estrictas normas de limpieza que incluyen:


THE RITZ-CARLTON

SUPERFICIES EN EL BAÑO
BOTONES, PICAPORTES E INTERRUPTORES
PUERTAS Y POMOS
APARATOS ELECTRÓNICOS Y TELÉFONOS
PORTAEQUIPAJES
CONTROL REMOTO DEL TELEVISOR

Además del cuidado en su habitación, hemos implementado elevados protocolos y una avanzada tecnología de limpieza en todos nuestros espacios públicos. Si tiene preguntas sobre nuestras prácticas de limpieza, no dude en dirigirse a nuestro Promotor de limpieza del hotel.

Le deseamos una excelente estancia.

Si prefiere no recibir servicios de limpieza o de mayordomo durante su estancia, le agradecemos informar a nuestro equipo de servicios para huéspedes, sus preferencias de limpieza diaria de habitación.

VUELTA



THE RITZ-CARLTON

Ítem: Commitment To Clean Card

Código: TRC-GR-CCC

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Coffee Sleeve

Código: TRC-FB-CS

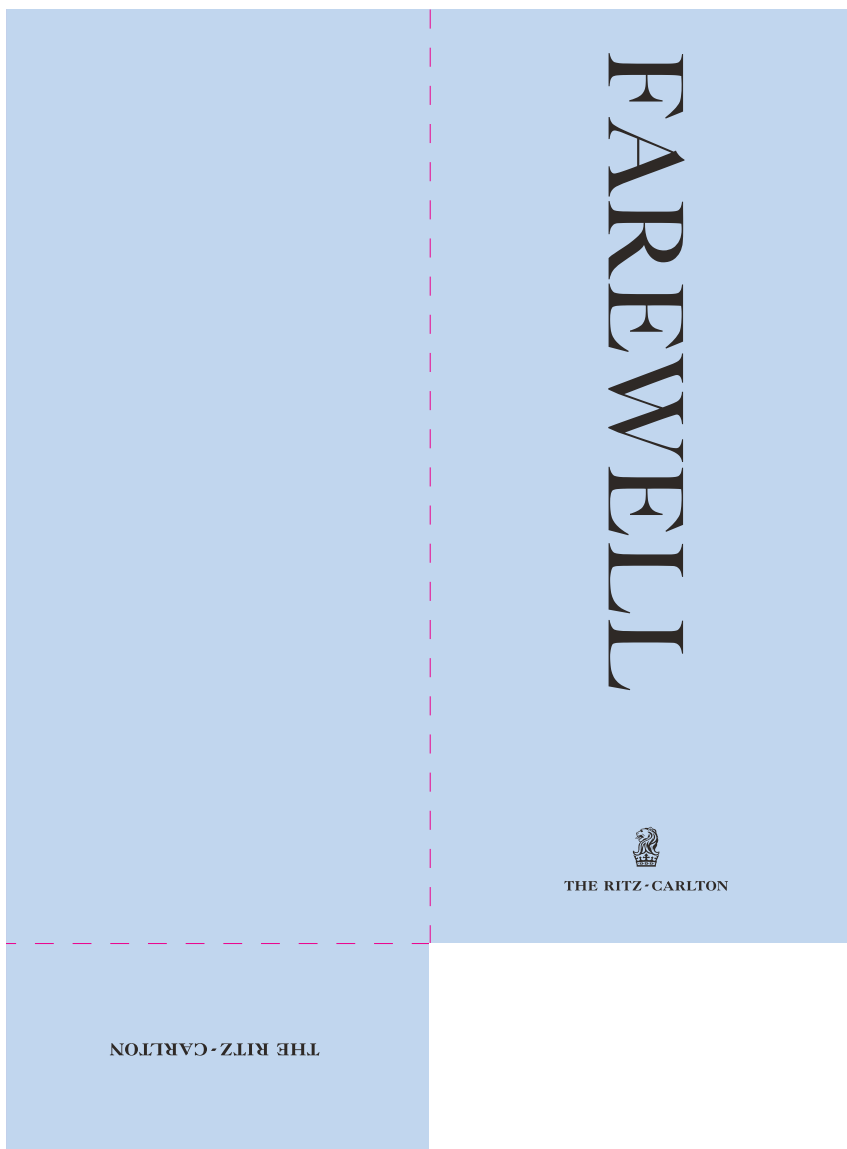
Clasificación: Genérico

División: F&B



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Checkout Folder

Código: TRC-FD-CHF

Clasificación: Genérico

División: Front Desk



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Events Rack
Forros

Código: TRC-ME-ERF

Clasificación: Propiedad

División: Marketing Materials
Meetings & Events



Referencia de armado



Proveedor certificado por:





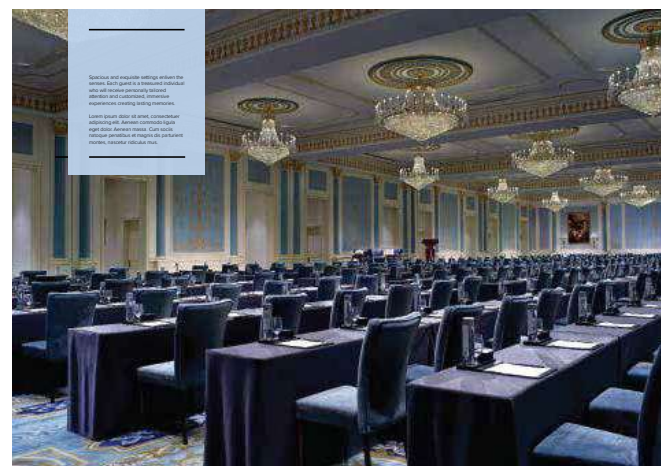
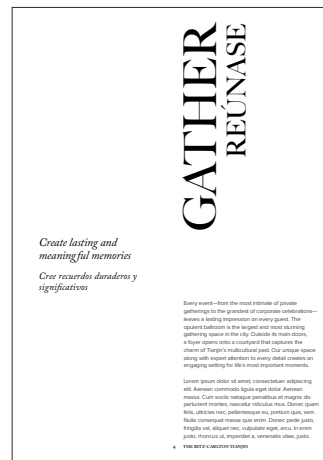
THE RITZ-CARLTON

Ítem: Events Rack
Interiores 24 páginas

Código: TRC-ME-ERI

Clasificación: Propiedad

División: Marketing Materials
Meetings & Events



Referencia de armado



Proveedor certificado por:



FIRST CLASS



THE RITZ - CARLTON



THE RITZ - CARLTON

Ítem: First Class Card - 3 medidas
5x7 - 16x20 - 22x28

Código: TRC-GR-FCC1
TRC-GR-FCC2
TRC-GR-FCC3

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Formal Menu Card

Código: TRC-FB-FMC

Clasificación: Genérico

División: F&B



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Gift Certificate

Código: TRC-FD-GC

Clasificación: Propiedad

División: Front Desk



THE RITZ - CARLTON

THE RITZ-CARLTON, WASHINGTON, DC 1150 22ND STREET NW WASHINGTON, DC 20037
ADVANCED RESERVATIONS ARE REQUIRED. PLEASE CALL ON-PROPERTY RESERVATIONS AT 202.835.0500. VALID ONLY AT THE RITZ-CARLTON, WASHINGTON, DC.
GIFT CERTIFICATES ARE NON-TRANSFERABLE AND NOT REPLACEABLE IF LOST, STOLEN OR DESTROYED. SUBJECT TO AVAILABILITY AND BLACKOUT DATES.
SE REQUIEREN RESERVACIONES POR ADELANTADO. LLAME A RESERVACIONES AL 202.835.0500. VÁLIDO SOLO EN EL RITZ-CARLTON, WASHINGTON, DC.
LOS CERTIFICADOS DE REGALO NO SON TRANSFERIBLES Y NO SE PUEDEN REEMPLAZAR SI SE PIERDEN, SON ROBADOS O DESTRUIDOS. SUJETO A DISPONIBILIDAD Y FECHAS RESTRINGIDAS.

00000



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Guest Service Directory
32 páginas

Código: TRC-GR-GSD

Clasificación: Propiedad

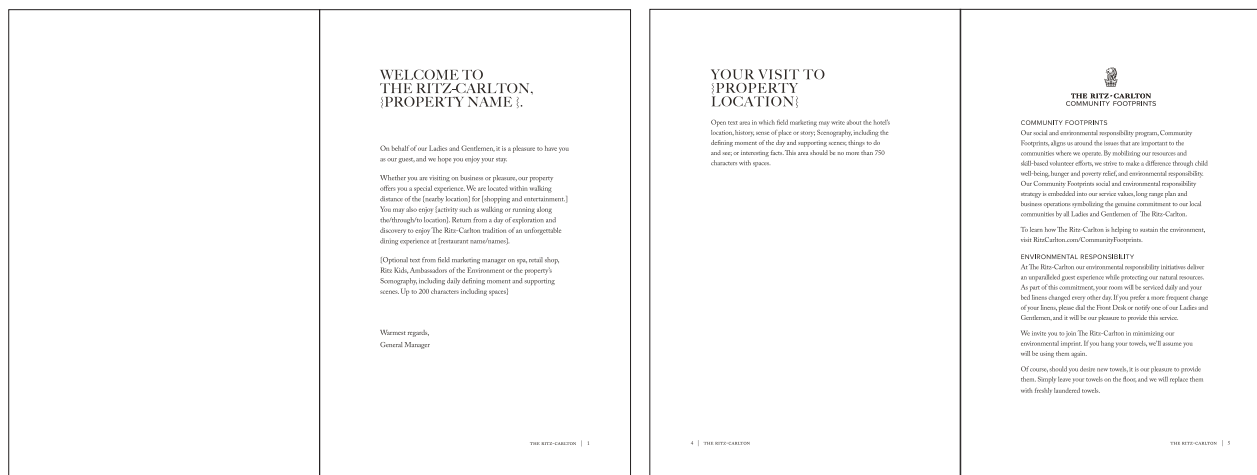
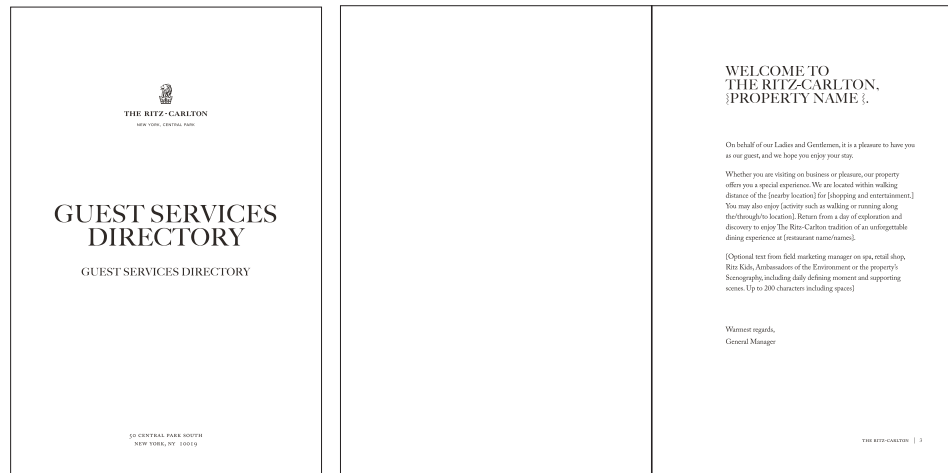
División: Guest Room



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Gift Certificate Holder

Código: TRC-GR-GCH

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ - CARLTON

THREE STEPS OF SERVICE

1

A warm and sincere greeting.
Use the guest's name.

2

Anticipation and fulfillment
of each guest's needs.

3

Fond farewell.
Give a warm goodbye
and use the guest's name.



THE RITZ - CARLTON

Ítem: HR Posters 3 Steps
2 medidas 16x20 - 22x28

Código: TRC-AM-HRP1
TRC-AM-HRP2

Clasificación: Genérico

División: Associate Materials



Proveedor certificado por:





THE RITZ - CARLTON

CREDO

The Ritz-Carlton is a place where the genuine care and comfort of our guests is our highest mission.

We pledge to provide the finest personal service and facilities for our guests who will always enjoy a warm, relaxed, yet refined ambience.

The Ritz-Carlton experience enlivens the senses, instills well-being, and fulfills even the unexpressed wishes and needs of our guests.



THE RITZ - CARLTON

Ítem: HR Posters Credo
2 medidas 16x20 - 22x28

Código: TRC-AM-HRC1
TRC-AM-HRC2

Clasificación: Genérico

División: Associate Materials



Proveedor certificado por:





THE RITZ - CARLTON

EMPLOYEE PROMISE

At The Ritz-Carlton,
our Ladies and Gentlemen are the
most important resource in our service
commitment to our guests.

By applying the principles of trust, honesty,
respect, integrity and commitment, we
nurture and maximize talent to the benefit
of each individual and the company.

The Ritz-Carlton fosters a work environment
where diversity is valued, quality of life
is enhanced, individual aspirations are
fulfilled, and The Ritz-Carlton Mystique
is strengthened.



THE RITZ - CARLTON

Ítem: HR Posters Employee Promise
2 medidas 16x20 - 22x28

Código: TRC-AM-HRPEP1
TRC-AM-HRPEP2

Clasificación: Genérico

División: Associate Materials



Proveedor certificado por:





THE RITZ - CARLTON

MOTTO

**WE ARE
LADIES AND
GENTLEMEN
SERVING
LADIES AND
GENTLEMEN.**



THE RITZ - CARLTON

Ítem: HR Motto Posters
2 medidas 16x20 - 22x28

Código: TRC-AM-HRMP1
TRC-AM-HRMP2

Clasificación: Genérico

División: Associate Materials



Proveedor certificado por:





THE RITZ - CARLTON

SERVICE VALUES

I AM PROUD TO BE RITZ-CARLTON

1

I build strong relationships and create Ritz-Carlton guests for life.

2

I am always responsive to the expressed and unexpressed wishes and needs of our guests.

3

I am empowered to create unique, memorable and personal experiences for our guests.

4

I understand my role in achieving the Key Success Factors, embracing Community Footprints and creating The Ritz-Carlton Mystique.

5

I continuously seek opportunities to innovate and improve The Ritz-Carlton experience.

6

I own and immediately resolve guest problems.

7

I create a work environment of teamwork and lateral service so that the needs of our guests and each other are met.

8

I have the opportunity to continuously learn and grow.

9

I am involved in the planning of the work that affects me.

10

I am proud of my professional appearance, language and behavior.

11

I protect the privacy and security of our guests, my fellow employees and the company's confidential information and assets.

12

I am responsible for uncompromising levels of cleanliness and creating a safe and accident-free environment.



THE RITZ - CARLTON

Ítem: HR Service Values
2 medidas 16x20 - 22x28

Código: TRC-AM-HRSV1
TRC-AM-HRSV2

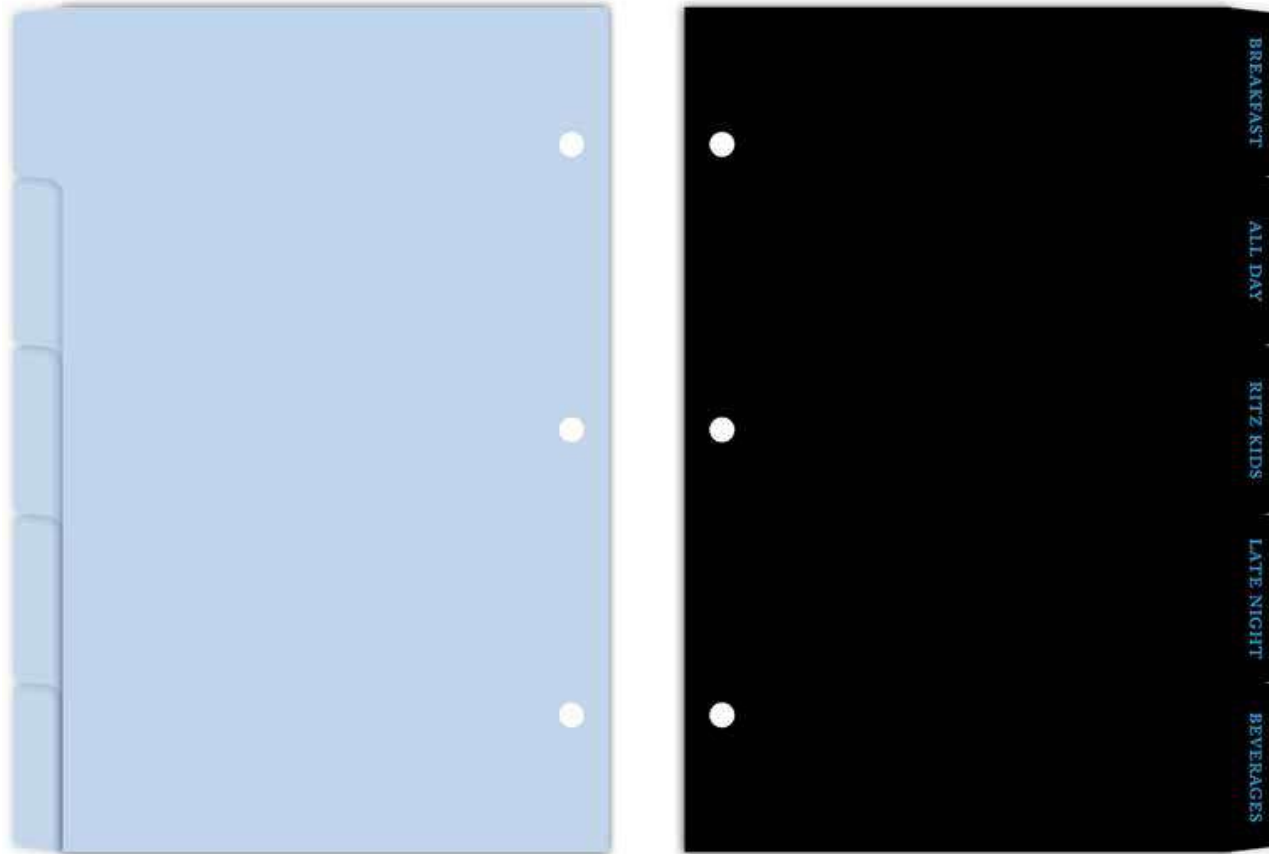
Clasificación: Genérico

División: Associate Materials



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: In Room Dining Separadores

Código: TRC-GR-IRDS

Clasificación: Propiedad

División: Guest Room
F&B



Proveedor certificado por:



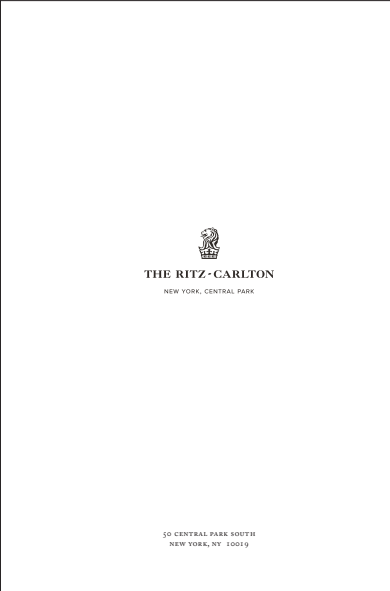


TABLE OF CONTENTS	
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ALL DAY	5
RITZ KIDS	7
LATE NIGHT	9
BEVERAGES	11



THE RITZ-CARLTON

Ítem: In Room Dining Interiores

Código: TRC-GR-IRDI

Clasificación: Propiedad

División: Guest Room
F&B



Proveedor certificado por:





THE RITZ-CARLTON

IMPORTANT

This in-room safe is provided as an amenity for your convenience and security.
It does not replace the safe required pursuant to state law limiting the liability for
loss of valuables, and does not modify in any way the hotel's liability under the law.

ENJOY YOUR STAY.

IMPORTANTE

Esta caja fuerte en la habitación se proporciona como un accesorio para su conveniencia y seguridad.
No reemplaza la caja fuerte requerida de conformidad con la ley estatal que limita la responsabilidad
por pérdida de objetos de valor, y no modifica en modo alguno la responsabilidad del hotel según la ley.

DISFRUTE SU ESTANCIA.



THE RITZ-CARLTON

Ítem: Inroom Safe Card

Código: TRC-GR-IRSC

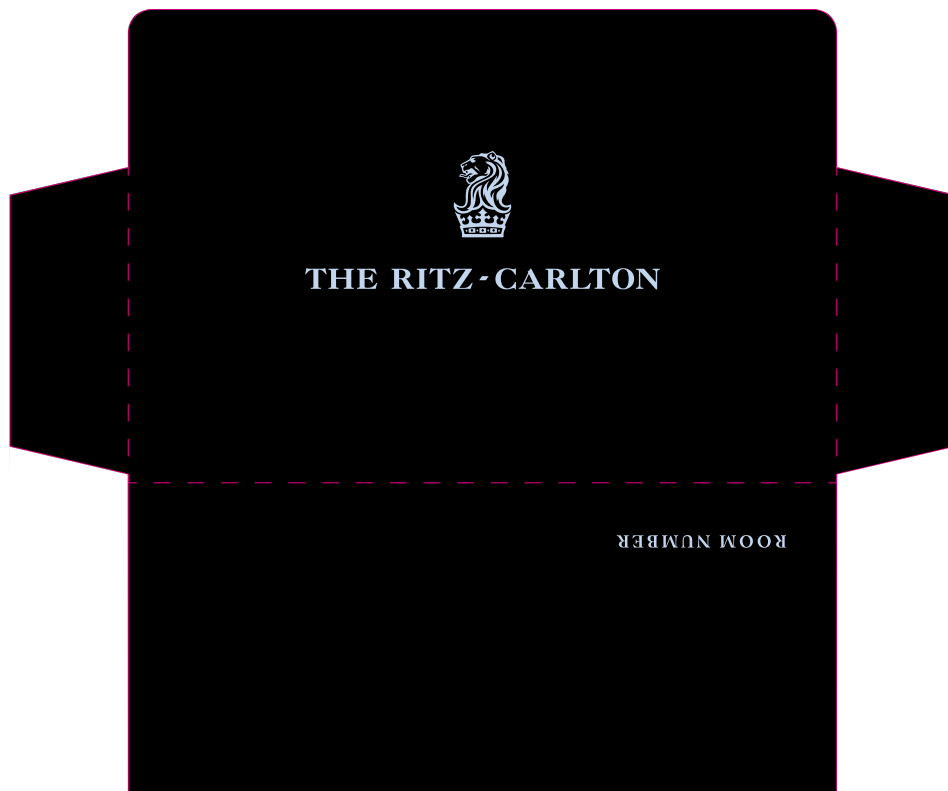
Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Keycard Sleeve

Código: TRC-FD-KCS

Clasificación: Genérico

División: Front Desk

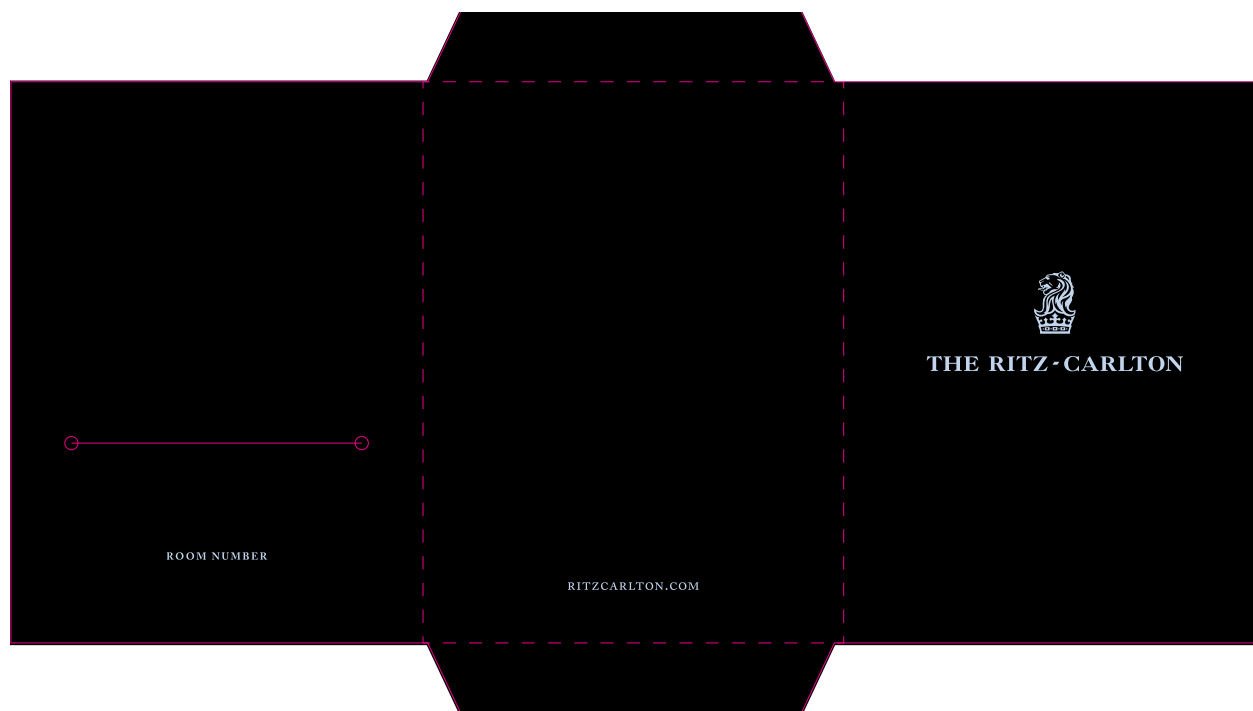


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Key Card Packet

Código: TRC-FD-KCP

Clasificación: Genérico

División: Front Desk

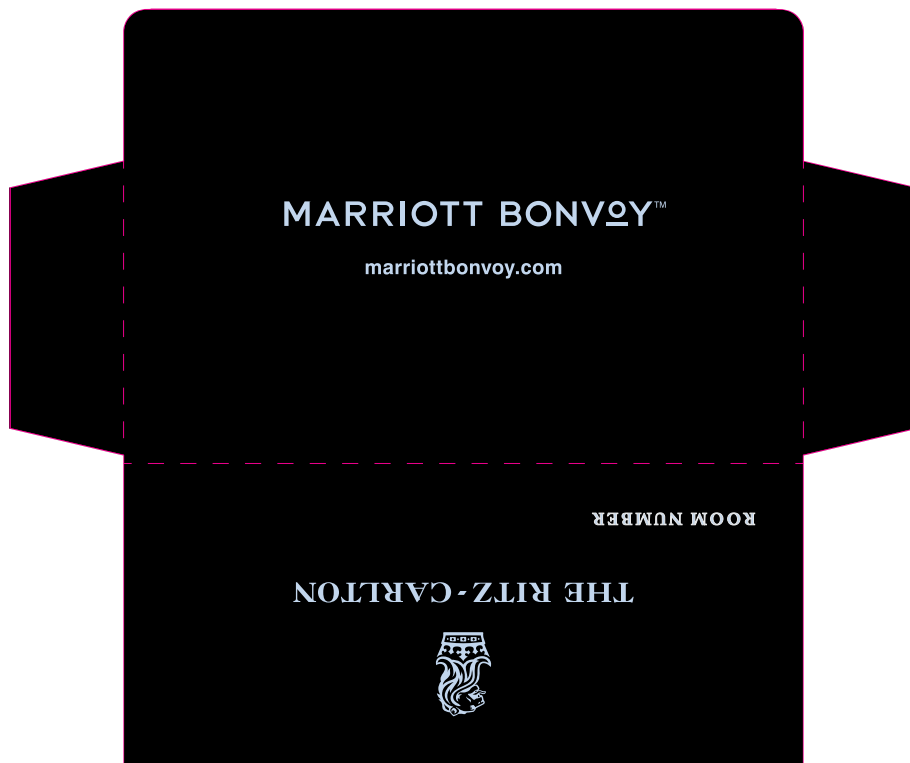


Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Keypacket Bonvoy All Members

Código: TRC-FD-KBA

Clasificación: Genérico

División: Front Desk

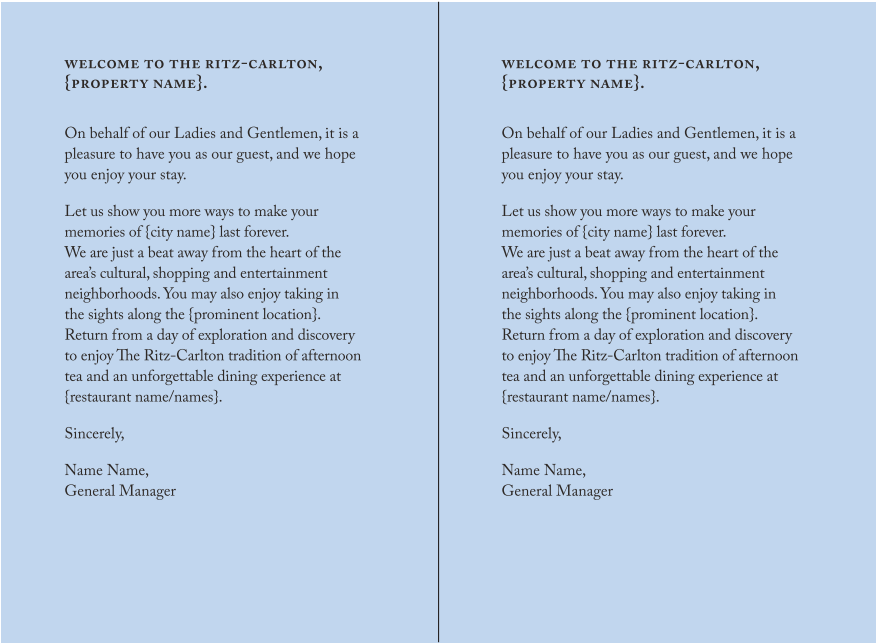
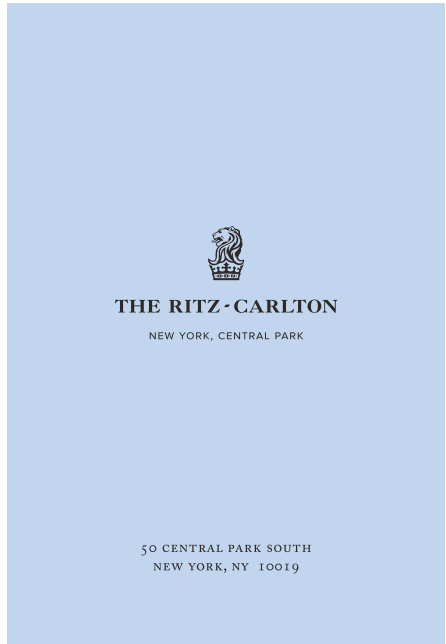


Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Keycard Insert

Código: TRC-FD-KCI

Clasificación: Propiedad

División: Front Desk



Proveedor certificado por:





THE RITZ-CARLTON

VIENNA

LET US STAY WITH YOU

Discover everything you need for your stay with the Digital Guest Services Directory. Scan here to access Mobile Dining and explore all hotel services and experiences waiting for you.

Please contact our Ladies and Gentlemen if we can assist you in any way.



THE RITZ-CARLTON

Ítem: Keycard Insert Compendium

Código: TRC-FD-KCIC

Clasificación: Propiedad

División: Front Desk



Proveedor certificado por:



55 CENTRAL PARK SOUTH, NEW YORK, NY 10019



THE RITZ-CARLTON

LAUNDRY VALET

NAME _____

ROOM NUMBER _____ DATE _____

TOUCH 19 FOR PICKUP.
(PLACE LAUNDRY BAG ON INSIDE DOOR KNOB)

LAUNDRY VALET
TOUCH 55 FOR PICK UP

LAST NAME _____ ROOM _____ DATE _____

LAUNDRY THAT IS PICKED UP BY 10 AM WILL BE RETURNED SAME DAY AFTER 6 PM
LAUNDRY THAT IS PICKED UP AFTER 10 AM WILL BE RETURNED THE NEXT AFTERNOON
OR OPTIONAL EXPRESS SERVICE, ADD 20% SURCHARGE.

COUNT	GENTLEMEN	PRICE	AMOUNT
_____	Shirts: Dress	\$	\$
_____	Shirts: Formal		
_____	Shirts: Knit		
_____	Pants / Jeans		
_____	Shorts		
_____	T-Shirts		
_____	Pajamas: Cotton		
_____	Undershirts		
_____	Underwear		
_____	Socks		
_____	GENTLEMEN'S TOTAL		\$

FOLDED (25¢ EACH) ON HANGER
 NO STARCH LIGHT STARCH MEDIUM STARCH HEAVY STARCH

COUNT	LADIES	PRICE	AMOUNT
_____	Dresses (25¢ per pleat)	\$	\$
_____	Skirts (25¢ per pleat)		
_____	Pants / Jeans		
_____	Blouses		
_____	T-Shirts		
_____	Shorts		
_____	Pajamas: Cotton		
_____	Lingerie		
_____	Slips		
_____	LADIES' TOTAL		\$
_____	GRAND TOTAL		\$

FOLDED (25¢ EACH) ON HANGER
 NO STARCH LIGHT STARCH MEDIUM STARCH HEAVY STARCH

SPECIAL INSTRUCTIONS: _____

DRY CLEANING | PRESSING

DRY CLEANING THAT IS PICKED UP BY 10 AM WILL BE RETURNED SAME DAY AFTER 6 PM.
PRESS ONLY SERVICE AVAILABLE 7 AM TO 8 PM OR
OPTIONAL EXPRESS SERVICE, ADD 20% SURCHARGE.

COUNT	GENTLEMEN	PRESS ONLY	CLEAN & PRESS	AMOUNT
_____	Tuxedos	\$	\$	\$
_____	3 Pc. Suits			
_____	2 Pc. Suits			
_____	Blazers / Sport Jackets			
_____	Pants			
_____	Shirts: Evening			
_____	Sweaters			
_____	Coats			
_____	Ties			
_____	Pajamas: Silk			
_____	GENTLEMEN'S TOTAL			\$

COUNT	LADIES	PRESS ONLY	CLEAN & PRESS	AMOUNT
_____	2 Pc. Suits	\$	\$	\$
_____	Blazers / Jackets			
_____	Dresses (15¢ per pleat)			
_____	Skirts (25¢ per pleat)			
_____	Pants			
_____	Blouses: Silk			
_____	Shirts: Knit			
_____	Coats			
_____	Scarves			
_____	Pajamas: Silk			
_____	LADIES' TOTAL			\$
_____	GRAND TOTAL			\$

DAMAGE NOTED UPON RECEIPT OF ITEMS (to be filled out by laundry): _____

UNLESS A COMPLETED LIST ACCOMPANIES DRY CLEANING AND LAUNDRY,
OUR COUNT WILL BE ACCEPTED.

Claims for loss or damage must be reported within 24 hours after delivery accompanied by this list. We cannot be responsible for fairness of color or ordinary wear and tear in clothing. This ticket must accompany all claims before any adjustments can be made. Liability in case of lost and damaged goods is limited to ten times the amount charged for cleaning the same items. We do not assume any responsibility for articles left in garments.



THE RITZ-CARLTON

Ítem: Laundry Ticket

Código: TRC-GR-LT

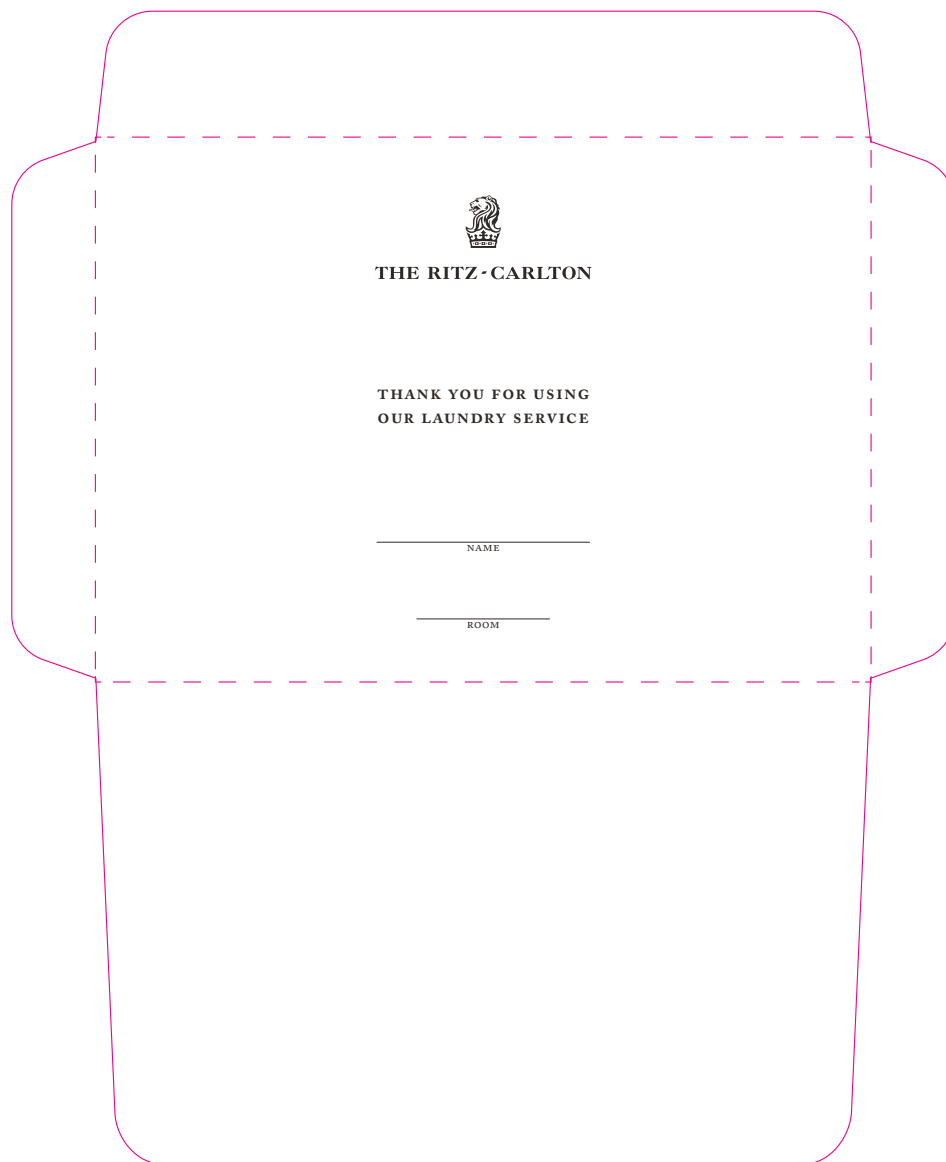
Clasificación: Propiedad

División: Guest Room



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Laundry Receipt Envelope

Código: TRC-GR-LRE

Clasificación: Genérico

División: Guest Room



Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

**WE NOTICED THAT
YOUR GARMENT NEEDED
TO BE REPAIRED.**



THE RITZ-CARLTON

**WE HAVE REPLACED
THE BUTTON THAT
WAS MISSING.**



THE RITZ-CARLTON

**WE REGRET THAT
WE WERE UNABLE TO
REMOVE THIS STAIN.**



THE RITZ-CARLTON

Ítem: Laundry Tags

Código: TRC-GR-LTA

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ · CARLTON

NEW YORK, CENTRAL PARK

50 CENTRAL PARK S, NEW YORK, NY 10019 212.308.9100 RITZCARLTON.COM



THE RITZ · CARLTON

Ítem: Letterhead

Código: TRC-STA-LH

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

ACTIVITIES



THE RITZ-CARLTON

Ítem: Letterhead Activity Brand

Código: TRC-STA-LAB

Clasificación: Genérico

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

NEW YORK, CENTRAL PARK

ACTIVITIES



THE RITZ-CARLTON

Ítem: Letterhead Activity Property

Código: TRC-STA-LAP

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

EXPERIENCE



THE RITZ-CARLTON

Ítem: Letterhead Experience Brand

Código: TRC-STA-LEB

Clasificación: Genérico

División: Stationery



Proveedor certificado por:





THE RITZ-CARLTON

NEW YORK, CENTRAL PARK

EXPERIENCE



THE RITZ-CARLTON

Ítem: Letterhead Experience Property

Código: TRC-STA-LEP

Clasificación: Propiedad


División: Stationery



Proveedor certificado por:



○


THE RITZ-CARLTON






GUEST NAME _____

BAGS HANGING COATS COMPUTERS CLUBS _____


ROOM NUMBER _____

ISSUED BY _____

000000

000000	000000	000000	000000	000000
				
000000	000000	000000	000000	000000

000000


THE RITZ-CARLTON

GUEST NAME _____

BAGS HANGING COATS COMPUTERS CLUBS _____

ROOM NUMBER _____

ISSUED BY _____

SECTION _____ DATE _____

IN CONSIDERATION OF THE RECEIPT AND STORAGE OF THE PROPERTY FOR WHICH THIS CHECK IS ISSUED, IT IS AGREED BY THE HOLDER IN ACCEPTING THIS CHECK, THAT THE HOTEL SHALL NOT BE LIABLE FOR LOSS OR DAMAGE TO SAID PROPERTY EITHER AS A RESULT OF THE ORDINARY OR GROSS NEGLIGENCE OF THE HOTEL OR ITS EMPLOYEES, OR OTHERWISE, EXCEPT WHERE IT SHALL APPEAR THAT SUCH LOSS OR DAMAGE WAS CAUSED BY WILLFUL ACT OF THE HOTEL.

IF PROPERTY REPRESENTED BY THIS CHECK IS NOT CLAIMED, IT MAY BE DISPOSED OF AT THE DISCRETION OF THE HOTEL.

HOTEL IS AUTHORIZED TO DELIVER SAID PROPERTY TO ANY PERSON PRESENTING THIS CHECK WITHOUT IDENTIFICATION.



THE RITZ-CARLTON

Ítem: Luggage Multitag

Código: TRC-FD-LGM

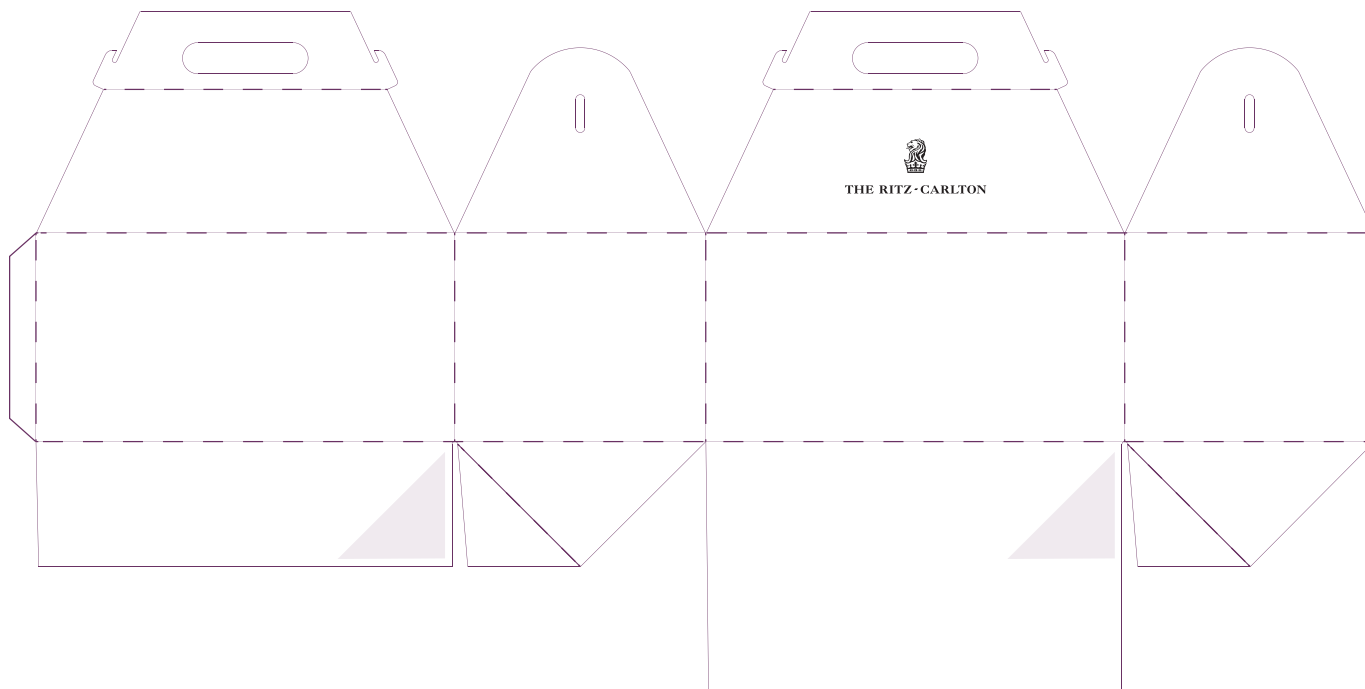
Clasificación: Propiedad

División: Front Desk



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Lunchbox

Código: TRC-FB-LUX

Clasificación: Genérico

División: F&B



Referencia de armado



Proveedor certificado por:



HONOR BAR



HONOR BAR



BEVERAGES

Voss (natural artesian water)	\$5.00
San Pellegrino (sparkling water)	\$5.00
Nantucket Netars Orange Juice	\$5.00
Pepsi	\$4.00
Diet Pepsi	\$4.00
Sierra Mist	\$4.00

BEER, WINE & SPIRITS

Heineken	\$7.00
Anchor Steam	\$7.00
Champagne	\$45.00
Chardonnay	\$18.00
Cabernet Sauvignon	\$18.00
Absolut Vodka	\$10.00
Grey Goose Vodka	\$12.00
Johnny Walker Red Scotch Whiskey	\$10.00
Jack Daniels Whiskey	\$10.00

SNACKS

Jumbo Cashews	\$12.00
Dark Chocolate Sea Salt Caramel	\$12.00
Cheese Crisps	\$9.00
M&M's Peanut	\$9.00
Berry Healthy Mix	\$9.00
Gummy Bears	\$8.00
Chocolate Chip Cookies	\$8.00

SUNDRIES

Wine Opener	\$10.00
The Ritz-Carlton Robe (available at The Gift Shop)	\$125.00

Upon request, the Honor Bar may be emptied out for a set cost of \$25 per room. Please dial 62 on your phone.
Drinking distilled spirits, beer, wine and alcoholic beverages may increase cancer risk and during pregnancy, can cause birth defects.

BEVERAGES

Voss (natural artesian water)	\$5.00
San Pellegrino (sparkling water)	\$5.00
Nantucket Netars Orange Juice	\$5.00
Pepsi	\$4.00
Diet Pepsi	\$4.00
Sierra Mist	\$4.00

BEER, WINE & SPIRITS

Heineken	\$7.00
Anchor Steam	\$7.00
Champagne	\$45.00
Chardonnay	\$18.00
Cabernet Sauvignon	\$18.00
Absolut Vodka	\$10.00
Grey Goose Vodka	\$12.00
Johnny Walker Red Scotch Whiskey	\$10.00
Jack Daniels Whiskey	\$10.00

SNACKS

Jumbo Cashews	\$12.00
Dark Chocolate Sea Salt Caramel	\$12.00
Cheese Crisps	\$9.00
M&M's Peanut	\$9.00
Berry Healthy Mix	\$9.00
Gummy Bears	\$8.00
Chocolate Chip Cookies	\$8.00

SUNDRIES

Wine Opener	\$10.00
The Ritz-Carlton Robe (available at The Gift Shop)	\$125.00

Upon request, the Honor Bar may be emptied out for a set cost of \$25 per room. Please dial 62 on your phone.
Drinking distilled spirits, beer, wine and alcoholic beverages may increase cancer risk and during pregnancy, can cause birth defects.



THE RITZ-CARLTON

Ítem: Menu Honor Bar

Código: TRC-FB-MHB

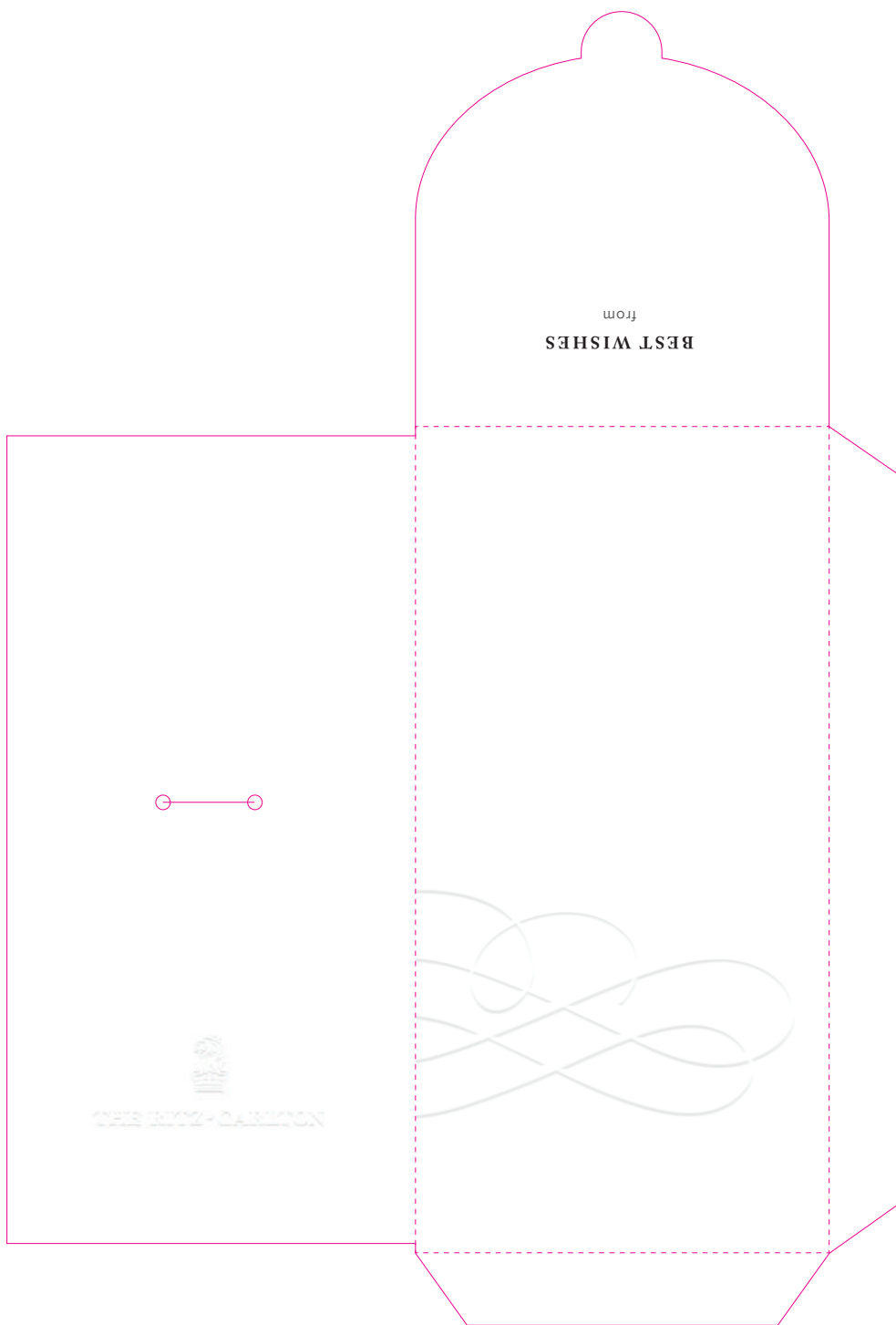
Clasificación: Propiedad

División: F&B



Proveedor certificado por:





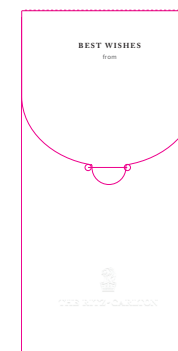
THE RITZ - CARLTON

Ítem: Money Packet

Código: TRC-FD-MOP

Clasificación: Genérico

División: Front Desk



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Pet In Room Hanger

Código: TRC-GR-PIR

Clasificación: Genérico

División: Guest Room



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Pocket Folder

Código: TRC-AM-PF

Clasificación: Genérico

División: Associate Materials

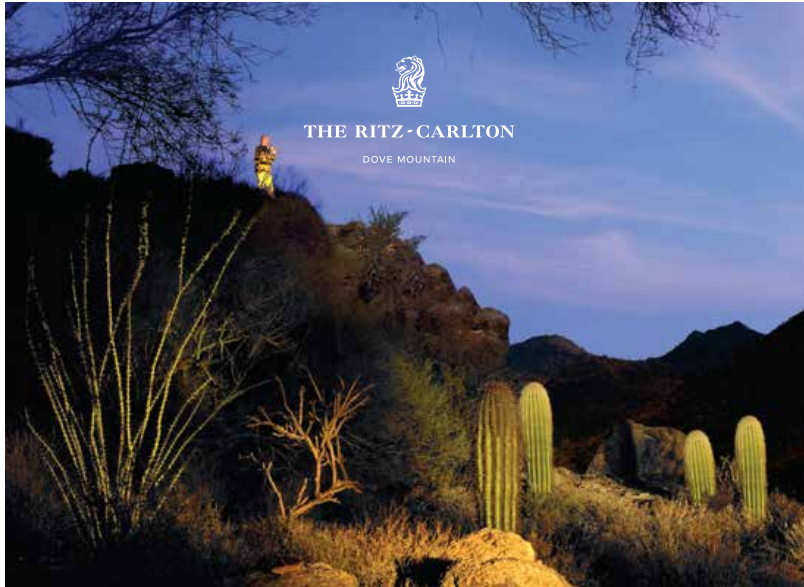


Referencia de armado



Proveedor certificado por:





Bisquamusa qui te moluptis aut quodit omnihiici omnime quate nobilitis sequi offic to occulla nam explit mo omnimi, nonsect orionet alique nestior esciunt fuga. Heristi onsequamus. Is millore mperum int, vitat erspis volo venis sam, sum ipistis aliquid utat que pro que possim expemate voluptia nusci.

15000 NORTH SECRET SPRINGS DRIVE MARANA, AZ 85658
T 520 572 3000 | F 520 572 3000 | RITZCARLTON.COM



THE RITZ-CARLTON

Ítem: Postcard Photo

Código: TRC-GR-PP

Clasificación: Propiedad

División: Guest Room



Proveedor certificado por:





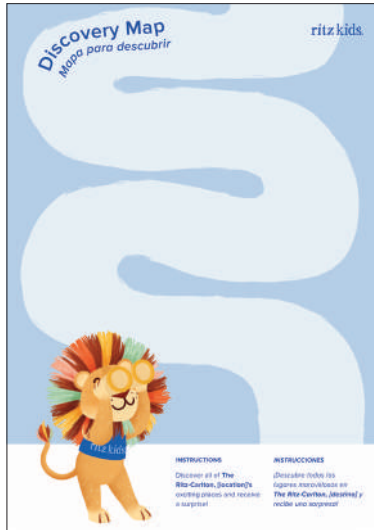
THE RITZ-CARLTON

Ítem: Ritz Kids Discovery Map

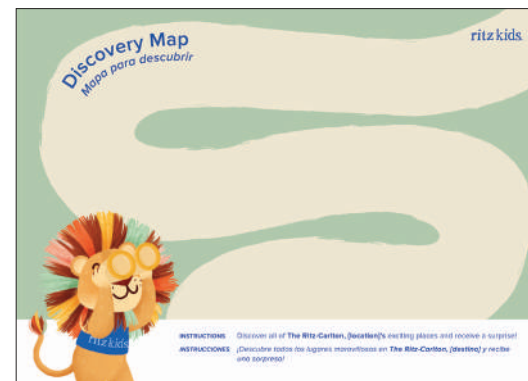
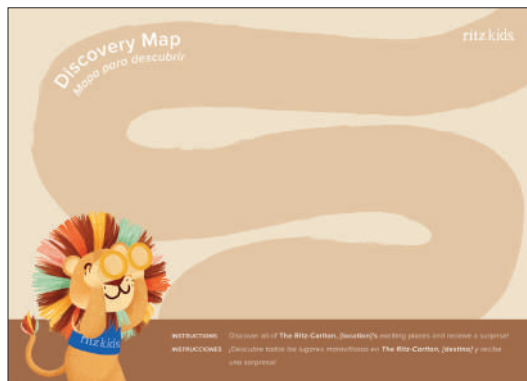
Código: TRC-BPC-DM

Clasificación: Propiedad

División: Brand Programs
Children & Family



Portrait – Properties in high rise buildings



Landscape – Resort Properties



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Ritz Kids Menu

Código: TRC-BPC-KM

Clasificación: Propiedad

División: Brand Programs
Children & Family



BREAKFAST • DESAYUNO	APPETIZERS • ENTRANTES
<p>BUTTERMILK PANCAKES \$12 <i>LOREM IPSUM</i> <small>Choice of blueberry, banana, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>MULTIGRAIN CEREAL \$10 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>NUTELLA FRENCH TOAST \$13 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p>	<p>BUTTERMILK PANCAKES \$12 <i>LOREM IPSUM</i> <small>Choice of blueberry, banana, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>MULTIGRAIN CEREAL \$10 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>NUTELLA FRENCH TOAST \$13 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p>
ENTRÉES • PLATOS PRINCIPALES	DRINKS • BEBIDAS
<p>BUTTERMILK PANCAKES \$12 <i>LOREM IPSUM</i> <small>Choice of blueberry, banana, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>MULTIGRAIN CEREAL \$10 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>NUTELLA FRENCH TOAST \$13 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p>	<p>BUTTERMILK PANCAKES \$12 <i>LOREM IPSUM</i> <small>Choice of blueberry, banana, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>MULTIGRAIN CEREAL \$10 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>NUTELLA FRENCH TOAST \$13 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p>
DESSERT • POSTRES	
<p>BUTTERMILK PANCAKES \$12 <i>LOREM IPSUM</i> <small>Choice of blueberry, banana, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>MULTIGRAIN CEREAL \$10 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p> <p>NUTELLA FRENCH TOAST \$13 <i>LOREM IPSUM</i> <small>Choice of low fat milk, oat milk, chocolate chip Lorem ipsum dolor sit amet, consectetur adipiscing elit</small></p>	

V Vegetarian • Vegetariana
V Vegan • Vegana
GF Gluten Free • Sin gluten



Proveedor certificado por:



ritz kids.

www.ritzcarlton.com



THE RITZ-CARLTON

Ítem: Ritz Kids Letterhead

Código: TRC-BPC-LH

Clasificación: Genérico

División: Brand Programs
Children & Family



Proveedor certificado por:





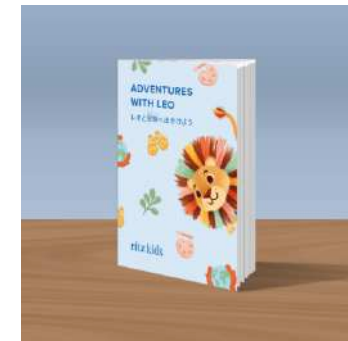
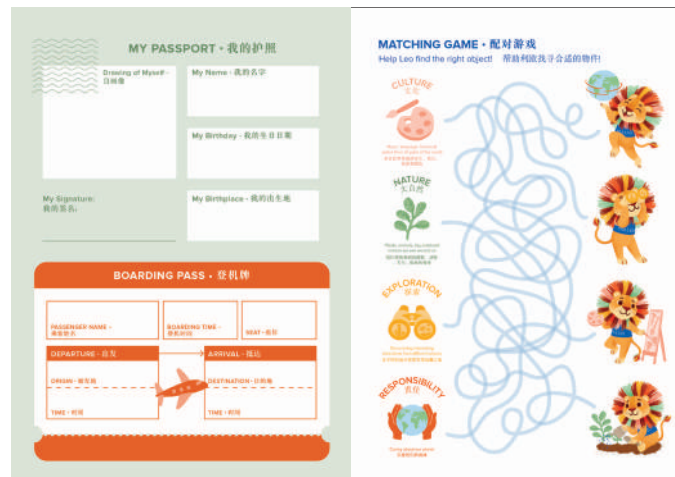
THE RITZ-CARLTON

Ítem: Ritz Kids Activity Book
4 páginas más forros

Código: TRC-BPC-AB

Clasificación: Genérico

División: Brand Programs
Children & Family



Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Ritz Kids Activity Menu

Código: TRC-BPC-AM

Clasificación: Genérico

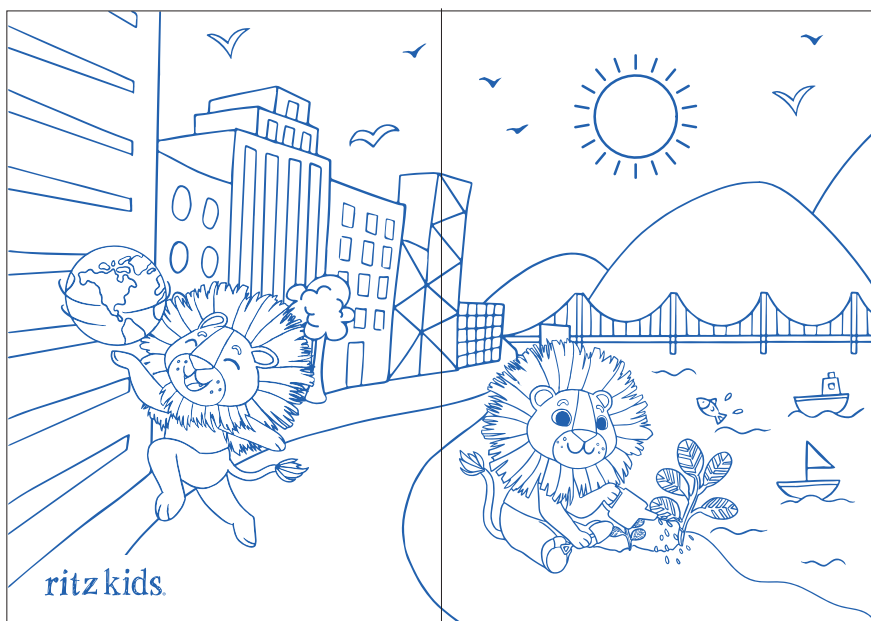
División: Brand Programs
Children & Family

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
9:00 am							
11:00 am							
11:00 am							
12:00 pm							
12:00 pm							
1:00 pm							
1:00 pm							
2:00 pm							
2:00 pm							
3:00 pm							



Proveedor certificado por:





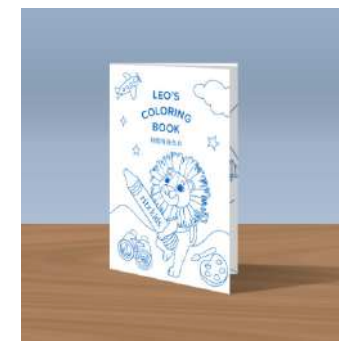
THE RITZ-CARLTON

Ítem: Ritz Kids Coloring Book

Código: TRC-BPC-CB

Clasificación: Genérico

División: Brand Programs
Children & Family



Referencia de armado



Proveedor certificado por:





Front



Back



THE RITZ - CARLTON

Ítem: Ritz Kids Door Hanger

Código: TRC-BPC-DH

Clasificación: Genérico

División: Brand Programs
Children & Family



Referencia de armado



Proveedor certificado por:





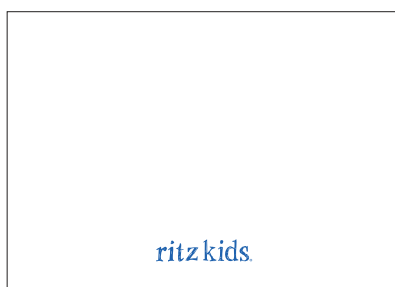
THE RITZ - CARLTON

Ítem: Ritz Kids Notecards
5 modelos

Código: TRC-BPC-NTC1
TRC-BPC-NTC2
TRC-BPC-NTC3
TRC-BPC-NTC4
TRC-BPC-NTC5

Clasificación: Genérico

División: Brand Programs
Children & Family



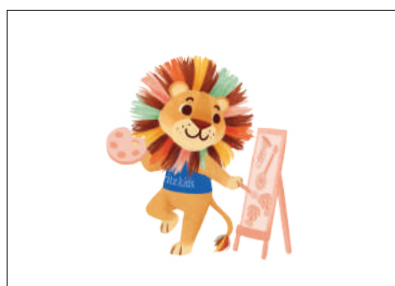
Back



Front Option 1



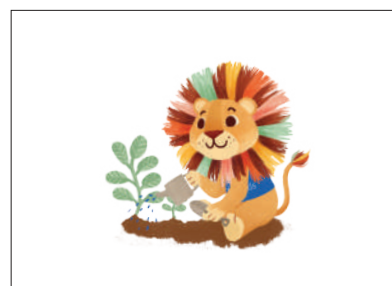
Front Option 2



Front Option 3



Front Option 4



Front Option 5



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Robe Card

Código: TRC-GR-RC

Clasificación: Genérico

División: Guest Room

**WE HAVE PLACED THIS ROBE
FOR YOUR USE DURING YOUR STAY.**

Should you wish to acquire one
as a memento of your stay,
our robes are available for purchase.

Please contact the Reception Desk
for more information.



THE RITZ - CARLTON

**HEMOS DEJADO ESTA BATA PARA SU
USO DURANTE SU HOSPEDAJE.**

Si gusta adquirir una como
recuerdo de su estancia, nuestras batas
están disponibles para compra.

Por favor contacte a la Recepción
para más información.

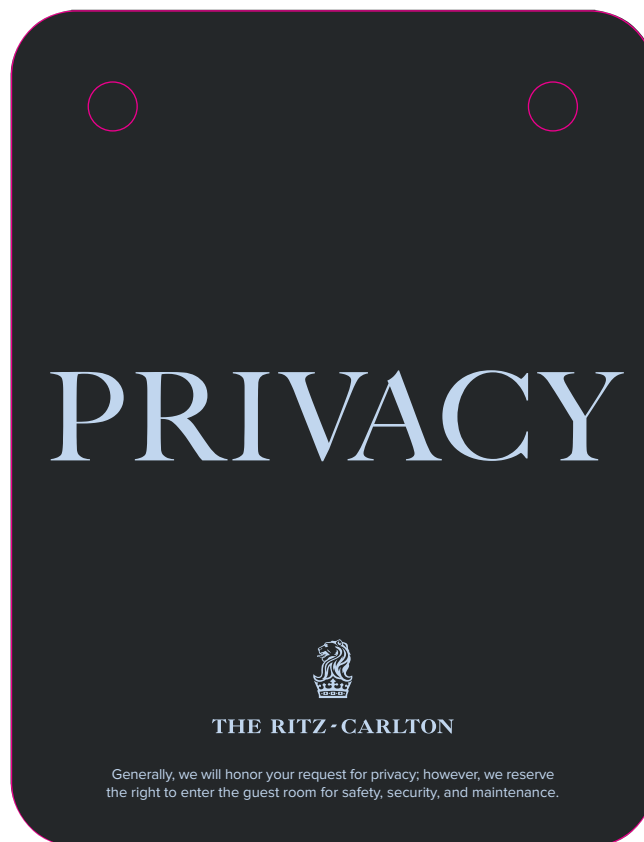
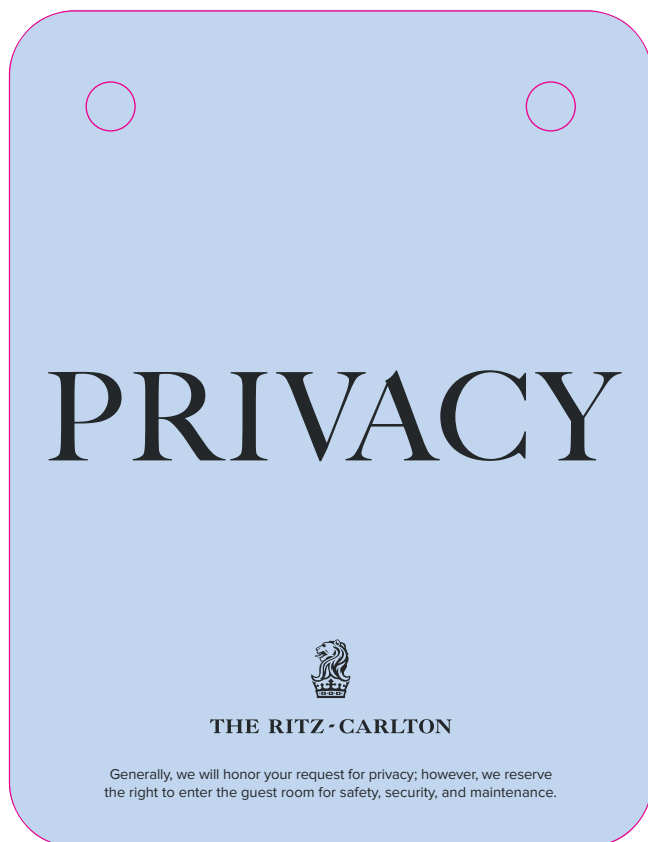


THE RITZ - CARLTON



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Room Privacy Hanger

Código: TRC-GR-RPH

Clasificación: Genérico

División: Guest Room



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: Room Servicing Hanger

Código: TRC-GR-RSH

Clasificación: Genérico

División: Guest Room



Referencia de armado



Proveedor certificado por:





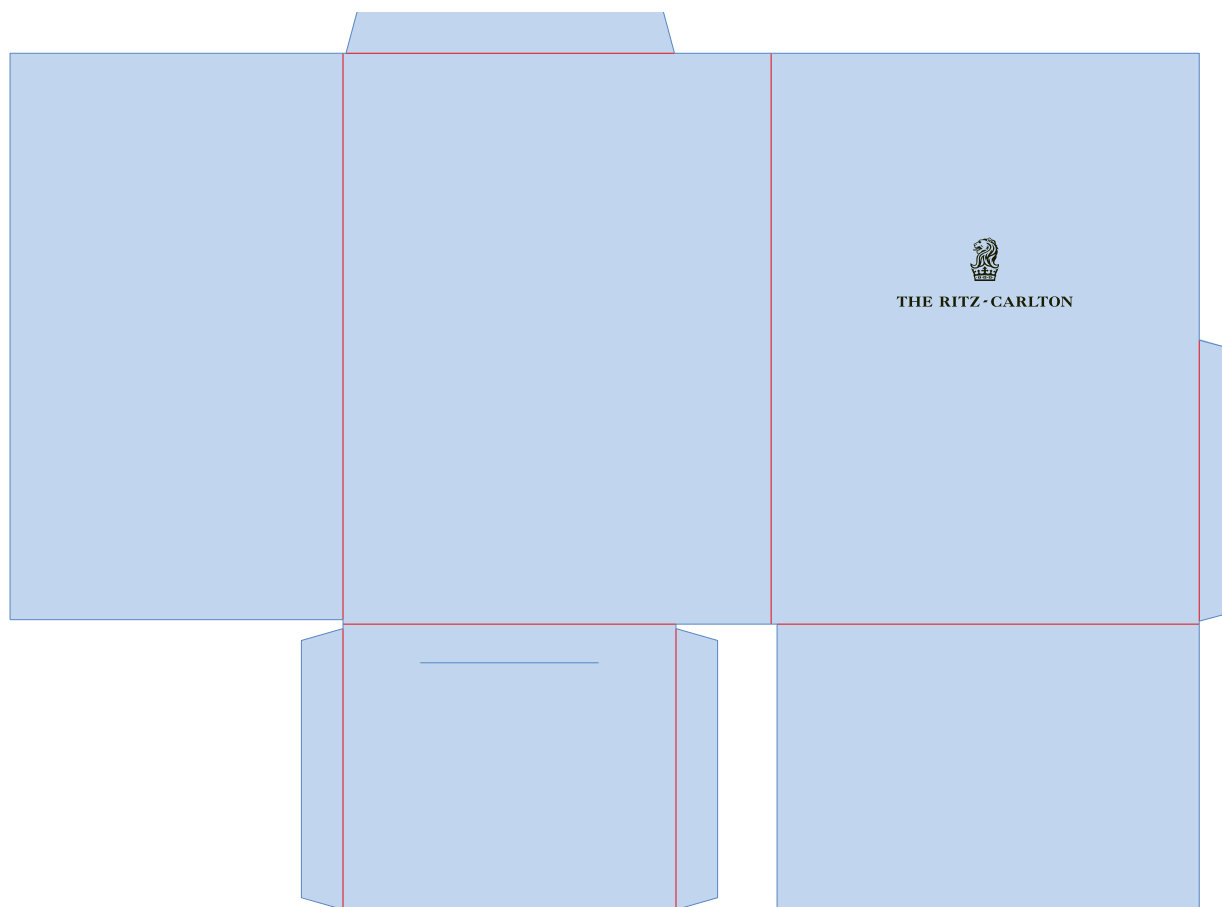
THE RITZ - CARLTON

Ítem: Sales Folder

Código: TRC-GR-SF

Clasificación: Genérico

División: Marketing Materials

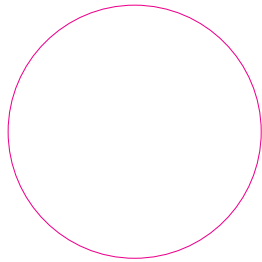


Referencia de armado



Proveedor certificado por:





PRIVACY IS IMPORTANT TO US

To respect your privacy and your desire not to be disturbed, we kindly request that you let us know a more convenient time for us to provide the service requested below, simply by calling the Guest Call Center.

Thank you.

SERVICE REQUEST TIME

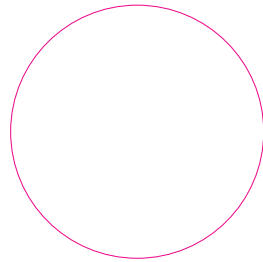
- Amenity Service _____
- Daytime Housekeeping Service _____
- Evening Housekeeping Service _____
- Honor Bar Service _____
- Laundry Valet Inquiries/Delivery _____
- Maintenance Request _____
- Message/Package Delivery _____
- Shoe Shine Delivery _____
- Other _____

NAME



THE RITZ-CARLTON

Generally, we will honor your request for privacy; however, we reserve the right to enter the guest room if needed.



SU PRIVACIDAD ES IMPORTANTE PARA NOSOTROS

Para respetar su privacidad y su deseo de no ser molestado, solicitamos amablemente que nos deje saber un momento más conveniente para que podamos proporcionar el servicio solicitado a continuación, simplemente llamando al Guest Call Center

Gracias.

SERVICIO REQUERIDO HORA

- Servicio de Amenidades _____
- Servicio de Limpieza Diurna _____
- Servicio De Limpieza Nocturna _____
- Servicio de Bar Honor _____
- Lavandería Consultas/Entrega _____
- Solicitud de Mantenimiento _____
- Mensaje / Entrega Del Paquete _____
- Entrega de Lustrado de Calzado _____
- Otros _____

NOMBRE



THE RITZ-CARLTON

Por lo general, respetaremos su deseo de privacidad. Sin embargo, nos reservamos el derecho de entrar en la habitación por razones de seguridad y mantenimiento.



THE RITZ-CARLTON

Ítem: Services Hanger

Código: TRC-GR-SH

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ-CARLTON

**EVENING SHOE SHINE SERVICE
WITH OUR COMPLIMENTS**

Please contact your Bell Staff
prior to midnight for prompt pick-up.
It will be our pleasure to deliver your
shoes at your preferred time.

For your security, please do not place
shoes outside your door.

ROOM NUMBER

DATE

DELIVERY TIME PREFERRED



THE RITZ-CARLTON

**SERVICIO NOCTURNO
DE LUSTRADO DE CALZADO**

Por favor contacte a su botones
antes de la medianoche para su
recolección oportuna.
Será un placer entregarle su calzado
en el horario solicitado.

Por su seguridad, no coloque
sus zapatos afuera de su puerta.

NÚMERO DE HABITACIÓN

FECHA

HORARIO DE ENTREGA SOLICITADO



THE RITZ-CARLTON

Ítem: Shoe Shine Card

Código: TRC-GR-SSC

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:





THE RITZ - CARLTON

FIRST NAME LAST NAME
TITLE, DEPARTMENT



THE RITZ - CARLTON

Ítem: Slimline Notecard

Código: TRC-STA-SLN

Clasificación: Propiedad

División: Stationery



Proveedor certificado por:





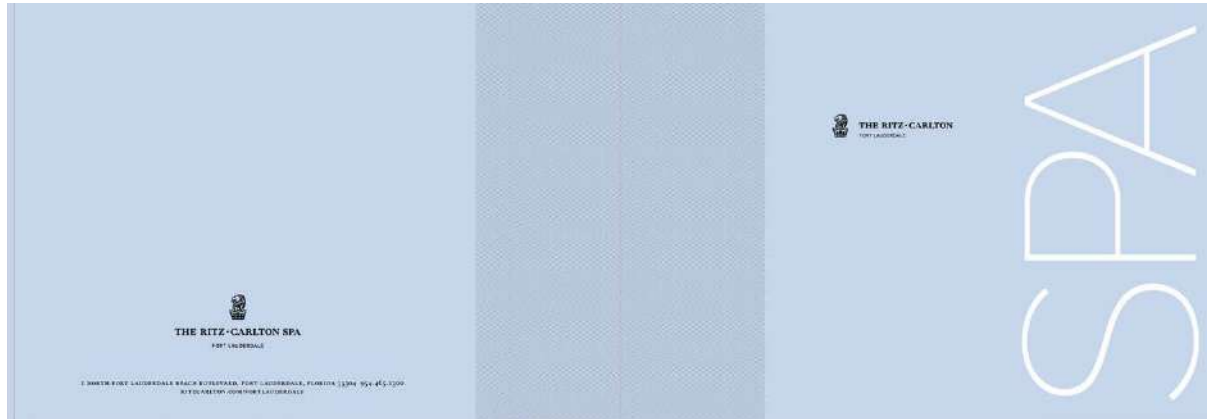
THE RITZ-CARLTON

Ítem: Spa Menu Brochure

Código: TRC-BPS-SMB

Clasificación: Propiedad

División: Brand Programs Spa



FORROS



INTERIORES



Referencia de armado



Proveedor certificado por:





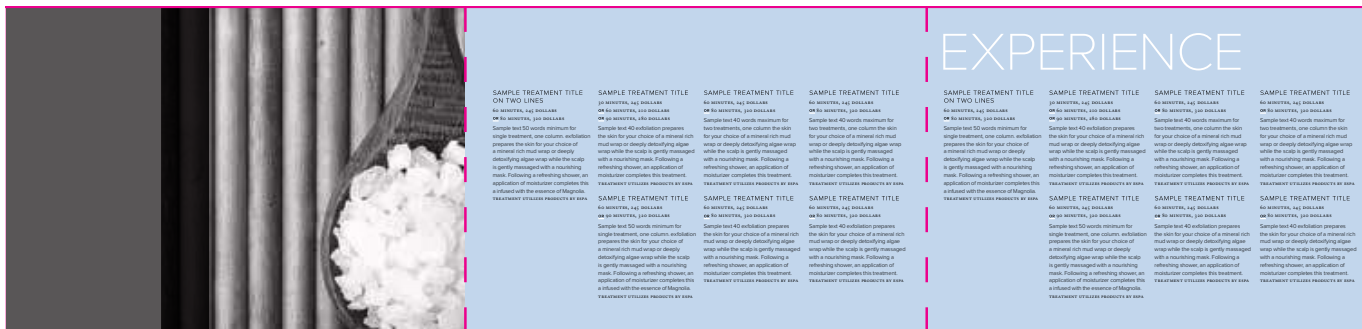
THE RITZ-CARLTON

Ítem: Spa Trifold

Código: TRC-BPS-ST

Clasificación: Propiedad

División: Brand Programs
Spa



Referencia de armado



Proveedor certificado por:





THE RITZ-CARLTON

IT HAS BEEN A PLEASURE SERVING YOU.

For your convenience, please dial In-Room Dining
for the removal of your tray or table.



THE RITZ-CARLTON

HA SIDO UN PLACER SERVIRLE.

Para su comodidad, marque In-Room Dining
para retirar su bandeja o mesa.



THE RITZ-CARLTON

Ítem: Tray Removal Card

Código: TRC-FB-TRC

Clasificación: Genérico

División: F&B



Proveedor certificado por:





THE RITZ - CARLTON

IT HAS BEEN MY PLEASURE ATTENDING YOUR ROOM.

Should you have any special requests during your stay, please contact the Ladies and Gentlemen at [number] and it will be our pleasure to assist you.

Best wishes for an enjoyable stay,

YOUR IN-ROOM ATTENDANT



THE RITZ - CARLTON

HA SIDO UN PLACER ATENDER SU HABITACIÓN.

Si tiene alguna solicitud especial durante su estadía, comuníquese a Damas y Caballeros al [número] y será un placer atenderlos.

Los mejores deseos para una estancia agradable,

SU ASISTENTE DE HABITACIÓN



THE RITZ - CARLTON

Ítem: Turndown Card

Código: TRC-GR-TDC

Clasificación: Propiedad

División: Guest Room



Proveedor certificado por:




THE RITZ-CARLTON
NUMBER OF PIECES ROOM NUMBER INITIALS

OUT

023456

023456	023456	023456	023456	023456
023456	023456	023456	023456	023456

023456


THE RITZ-CARLTON
NUMBER OF PIECES ROOM NUMBER INITIALS

OUT

023456


THE RITZ-CARLTON
NUMBER OF PIECES ROOM NUMBER INITIALS

OUT

IN CONSIDERATION OF THE RECEIPT AND STORAGE OF THE PROPERTY FOR WHICH THIS CHECK IS ISSUED, IT IS AGREED BY THE HOLDER IN ACCEPTING THIS CHECK, THAT THE HOTEL SHALL NOT BE LIABLE FOR LOSS OR DAMAGE TO SAID PROPERTY EITHER AS A RESULT OF THE ORDINARY OR GROSS NEGLIGENCE OF THE HOTEL OR ITS EMPLOYEES, OR OTHERWISE, EXCEPT WHERE IT SHALL APPEAR THAT SUCH LOSS OR DAMAGE WAS CAUSED BY WILLFUL ACT OF THE HOTEL.
 IF PROPERTY REPRESENTED BY THIS CHECK IS NOT CLAIMED, IT MAY BE DISPOSED OF AT THE DISCRETION OF THE HOTEL.
 HOTEL IS AUTHORIZED TO DELIVER SAID PROPERTY TO ANY PERSON PRESENTING THIS CHECK WITHOUT IDENTIFICATION.



THE RITZ-CARLTON

Ítem: Valet Luggage Tags
Multitag Out

Código: TRC-FD-VLM

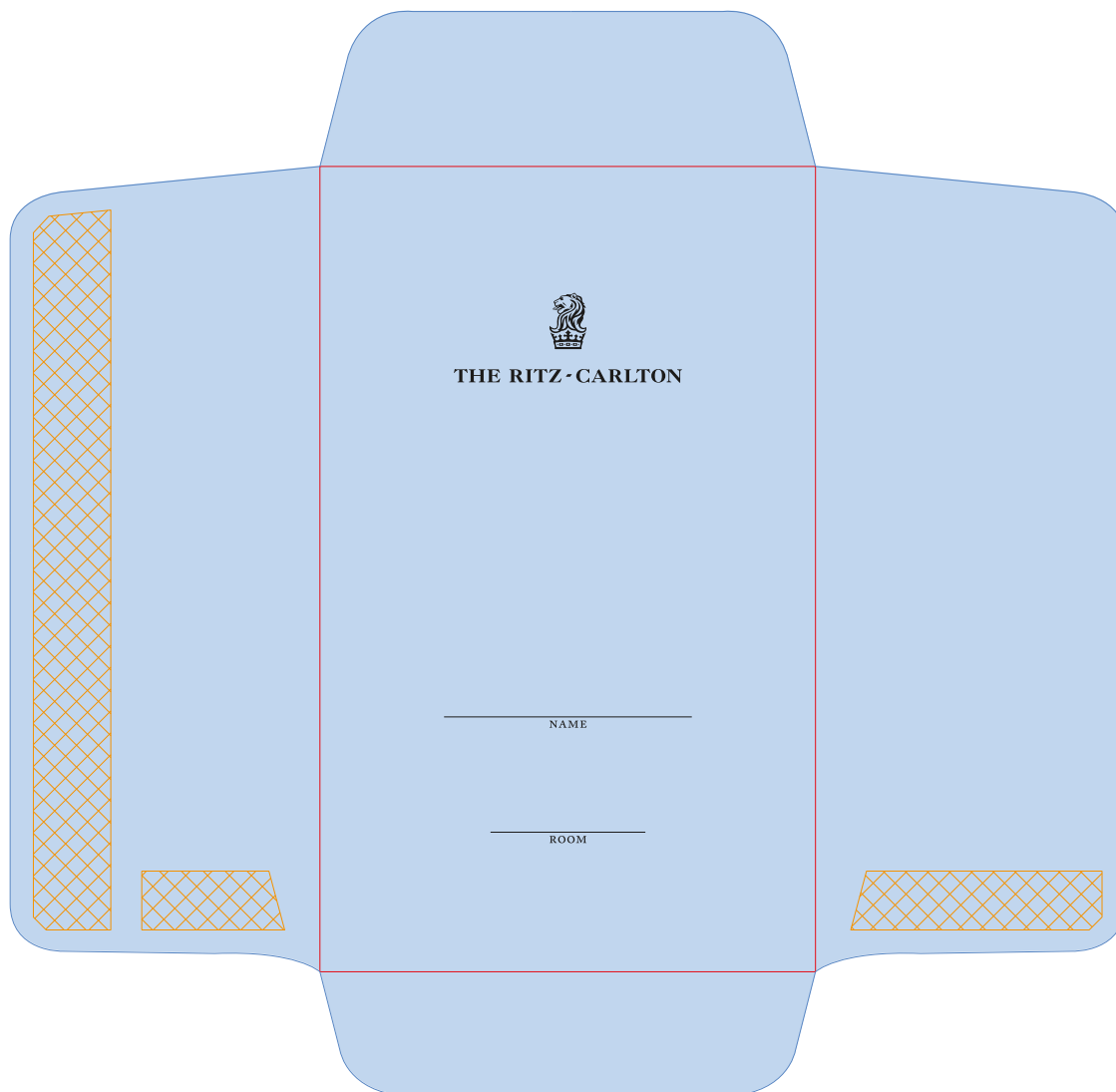
Clasificación: Propiedad

División: Front Desk



Proveedor certificado por:





THE RITZ - CARLTON

Ítem: VIP Envelope

Código: TRC-FD-VPE

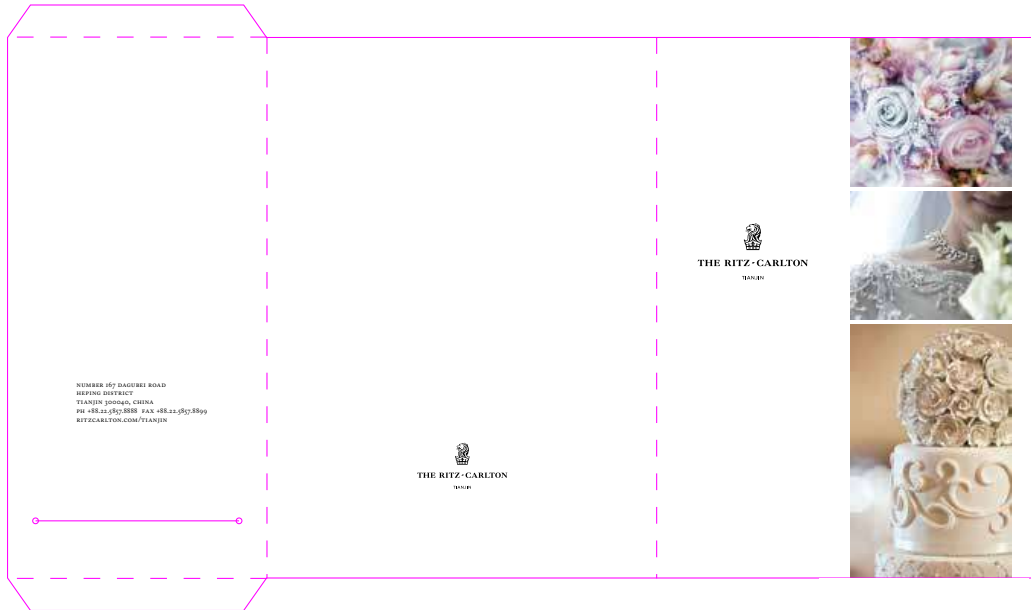
Clasificación: Genérico

División: Front Desk



Proveedor certificado por:





THE RITZ-CARLTON

Ítem: Wedding Brochure Forros

Código: TRC-MW-WBF

Clasificación: Propiedad

División: Marketing Materials Weddings



Referencia de armado



Proveedor certificado por:





**LOVE
AMOR**

*Let your imagination soar
Deja volar tu imaginación*

No two love stories are the same, which is why weddings at The Ritz-Carlton, Kapalua write each, one and only for a romantic celebration of each couple's unique story. In the Aloha spirit—love for the land, love for family, love for each other—our teams are ready to make your dream come to life.

L'Amour, l'union, l'union de deux personnes s'ajoutant de l'Amour, l'union, l'union de deux personnes. C'est une union parfaite et unique de personnes unies, un amour d'Amour. C'est, dans son être, l'union de deux personnes qui s'ajoutent, un amour qui s'ajoute, un amour qui s'ajoute. C'est, dans son être, l'union de deux personnes qui s'ajoutent, un amour qui s'ajoute, un amour qui s'ajoute.

THE RITZ-CARLTON KAPALUA



THE RITZ-CARLTON

Ítem: Wedding Brochure Interiores

Código: TRC-MW-WBI

Clasificación: Propiedad

División: Marketing Materials Weddings

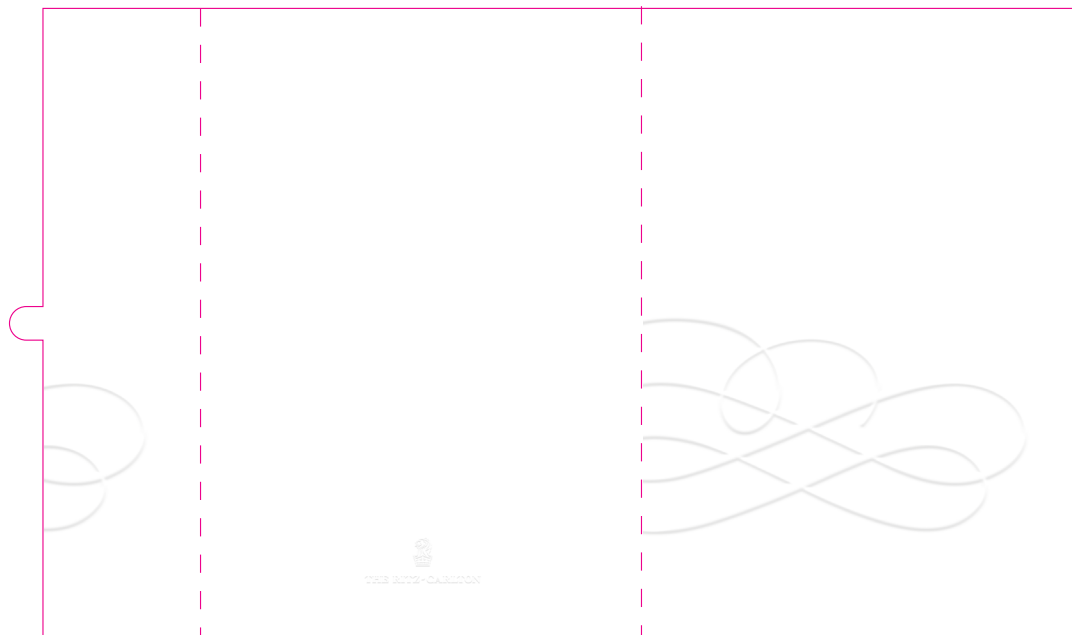


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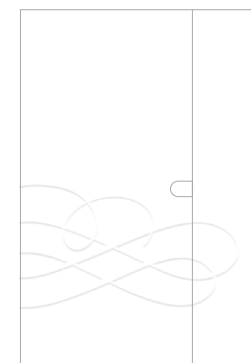
THE RITZ - CARLTON

Ítem: Wedding Sales Folder

Código: TRC-MW-WSF

Clasificación: Genérico

División: Marketing Materials
Weddings



Referencia de armado



Proveedor certificado por:





THE RITZ - CARLTON

**WHILE YOU WERE AWAY OUR LADIES
AND GENTLEMEN WERE HERE TO PROVIDE
THE SERVICE REQUESTED BELOW.**

- Laundry Valet Inquiries/Delivery
- Maintenance Request
- Message/Package Delivery
- Shoe Shine Delivery
- Other _____

Please kindly dial the Guest Call Center if our
Ladies and Gentlemen can be of any further service.
Thank you for staying with us.

NAME



THE RITZ - CARLTON

**MIENTRAS ESTABA AUSENTE NUESTRAS DAMAS
Y CABALLEROS LE HAN PROPORCIONADO
EL SERVICIO SOLICITADO A CONTINUACIÓN.**

- Servicio de lavandería Consultas/
Entrega
- Solicitud de Mantenimiento
- Mensaje / Entrega de Paquetería
- Entrega de Lustrado de Calzado
- Otros _____

Por favor llame al Guest Call Center si nuestras
Damas y Caballeros pueden ofrecerle otro servicio.
Gracias por hospedarse con nosotros.

NOMBRE



THE RITZ - CARLTON

Ítem: While you Were Away
Services Card

Código: TRC-GR-WYA

Clasificación: Genérico

División: Guest Room



Proveedor certificado por:

